

Palliative Care Service video transcript

0:00:00.960,0:00:06.800

We are the inpatient palliative care service at West Berkshire Community Hospital. We can help

0:00:06.800,0:00:12.720

you if you have an illness which is lifelimiting or you approaching the end of your life. If you

0:00:12.720,0:00:18.960

are with us for end of life care, we will ensure that any symptoms like pain, sickness or agitation

0:00:18.960,0:00:24.800

are well controlled so that you are as comfortable as possible. A few of our end of life beds are in

0:00:24.800,0:00:30.240

rainbow rooms. These rooms have been specially set up to create a calming and comfortable environment

0:00:30.240,0:00:36.640

for you and your relatives. If you're in a rainbow room, you'll have direct access to our beautiful

0:00:36.640,0:00:42.080

hospital gardens. And each room is equipped with a cuddle bed and an adjoining kitchenette

0:00:42.080,0:00:48.160

and lounge room, which includes a pullout bed so that your family can stay as much as they like.

0:00:48.880,0:00:53.840

If you have a lifelimiting illness that you are struggling to manage at home, you can come to us

0:00:53.840,0:01:00.160

for a short stay during which we will come up with a treatment plan to better manage your symptoms.

0:01:00.160,0:01:06.480

We can also help you and your family come to terms with your prognosis and plan for the future. Our

0:01:06.480,0:01:12.000

listening team is available for emotional support and our activities coordinator can help you make

0:01:12.000,0:01:17.920

memories with your family. You can also speak to the ward pastor for support with religious needs.

0:01:17.920,0:01:22.240

To access our service, you will need to be referred by a health care professional such

0:01:22.240,0:01:28.960

as your GP, palliative care nurse or hospital doctor. If we feel we can meet your needs, you'll

0:01:28.960,0:01:34.160

be admitted to the ward as soon as a bed becomes available. We do have high demand for our rainbow

0:01:34.160,0:01:39.680

rooms, so there may not always be one available, but we offer the same level of care in all our

0:01:39.680,0:01:46.000

palliative care beds. You can find out more about the palliative care service on our web page.