

Recall to Hospital – Supervised Community Treatment Order



Patients Name:	
Doctors Name:	
Date admitted to Hospital:	

Why am I in hospital?



You have been recalled to The Campion Unit under Section 17E of the Mental Health Act 1983



The person in charge of your care has decided that you need to be back in hospital.



You might not be feeling well or your mental health has got worse since you were discharged from hospital, or you may not have followed the rules



You need more treatment in hospital and to be kept safe.

How long will I be in hospital?



You can be kept in hospital for up to 72 hours.

You must NOT leave unless the doctor agrees that you can leave



If you try to leave the staff will stop you to ensure your safety



The doctor will assess you and decide whether you need to stay in hospital for longer until you feel better



If after 72 hours, you can go home, your CTO plan may be changed.

The Section 17F will say what rules you have to follow. They are very important

I want to leave hospital – how do I appeal?



You are unable to appeal against being recalled to hospital



You will be able to appeal if you are kept in hospital longer than 72 hours



If you are kept in hospital longer you will be given more information about your rights

What happens while I am in hospital?



The doctor will talk about the treatment you need to keep you safe and well



This may mean we will look at what medicine you are taking



This may mean you need to talk to other staff / therapist in the hospital



The doctor will talk to you about different treatment plans that might help you get better

Any questions or comments?



Do you have any questions about your rights and responsibilities as an informal patient?



Is there anything you would like to tell us about our service?



You can speak to the staff at Campion

You can ask the staff or your social worker to help you contact an Advocate



You can speak to our Patient Advice and Liaison Service (PALS)

Telephone: 0118 960 5027

Email: BHT@berkshire.nhs.uk



For more information look at the leaflets on the ward

What to do if you are unhappy with our service – how to complain



You can talk to staff, they will try and help you with your problems straight away

You can talk to someone close to you. Perhaps a family member or social worker and ask them to help you complain



You can speak to our Patient Advice and Liaison Service (PALS)

Telephone: 0118 960 5027

Email: BHT@berkshire.nhs.uk



You can speak to our Complaints Department

Telephone: 01344 415662

Email: BHCT.complaints@berkshire.nhs.uk



You can contact the Care Quality Commission

Telephone: 03000 616161

Email: enquiries@cqc.org.uk

Care Quality Commission
National Customer Service Centre
Citygate
Gallowgate
Newcastle upon Tyne NE1 4PA

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This leaflet has been developed by the Learning Disability Service's Speech and Language Therapy Department at Berkshire Healthcare with the involvement of staff and patients at the Campion Unit (September 2017).