

CHILD AND ADOLESCENT MENTAL HEALTH SERVICE

COMMON POINT OF ENTRY

Please note the requirements for your upcoming CAMHS video/telephone appointment.

- When you receive the confirmation text, keep it somewhere easy to find so you can quickly access the video link on the day. Please do not go onto the link until your allocated triage time.
- Please try to ensure that you have a suitable, private and confidential space for your telephone/video triage. Schools and colleges are often very helpful at supporting this request, if the triage cannot happen at home.
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- Using the video link in your confirmation text – please sign in with the young person’s full legal name and date of birth. We recommend joining the virtual waiting room 5-10 minutes prior to your appointment.
- It is important for the young person to be present so that the team can understand their views and experiences directly. If this feels difficult or you have concerns, please contact us so that we can talk through possible options.
- If your appointment has been booked as a telephone triage, please note our number will come up private or withheld.
- If you are unable to attend your appointment, please let us know as soon as possible so that we can offer the appointment to another family.
- **If we do not hear from you, there is the possibility that you will be discharged from the service.**
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- Missed appointments have a financial impact on NHS services, which is why we encourage families to contact us if plans change.

If your appointment has been confirmed as a Face-to-Face appointment, please see the additional information which relates to your appointment location.

Upon arrival at the NHS site, where your Face-to-face appointment will be held – please make your way to main Reception, where staff will be able to guide you to the waiting area.

Fir Tree House, Upton Hospital
Albert Street
Slough
SL1 2BJ

Telephone 0300 365 1234
Please ask for CAMHS CPE

Free parking onsite



Waiting Room at Fir Tree House



Wokingham Hospital

41 Barkham Road

Wokingham

RG41 2RE

If using a Sat Nav

please use the postcode

RG41 2XR

Telephone 0300 365 1234.

Please ask for CAMHS CPE

There is parking onsite and

at the rear of the hospital.

Once parked please enter

to the right of the building

as shown.



CAMHS Waiting Room



Erlegh House, Reading:

Welcome to Erlegh House

Erlegh House, University of Reading

Earley Gate, Whiteknights Campus

Reading, RG6 6BZ

Phone number: 0300 365 1234.

Please ask for CAMHS CPE

Free parking on site

CYPF Waiting Area



Lower Henwick Farmhouse – West Berkshire

Lower Henwick Farmhouse

Turnpike Road, Thatcham

Berkshire

RG18 3AP



Phone number: 0300 365 1234

Please ask for CAMHS CPE.



Free parking onsite

Waiting Room

