

Minor Injuries Unit video transcript

0:00:00.520,0:00:04.080

Welcome to the minor injuries unit
at West Berkshire Community Hospital.

0:00:05.120,0:00:10.880

Our team includes experienced nurses, paramedics,
and healthcare assistants. We're here to treat

0:00:10.880,0:00:16.520

a wide range of minor injuries, including
fractures, dislocations, cuts, burns, whiplash,

0:00:16.520,0:00:22.400

insect or animal bites, foreign bodies in the
eyes, ears, or nose, and minor allergic reactions.

0:00:23.080,0:00:28.720

Please note that we do not provide spinal, hip,
or chest X-rays. If you have a serious injury or

0:00:28.720,0:00:34.760

a medical emergency such as chest pain, breathing
difficulties, seizures, or symptoms of a stroke,

0:00:34.760,0:00:40.560

please call 999 or go straight to your nearest
accident and emergency department. We do not treat

0:00:40.560,0:00:45.920

illnesses, so we're unable to help with problems
such as infections, earache, stomach pain,

0:00:45.920,0:00:51.920

vomiting, or diarrhea. If you have a minor illness, please contact your GP or call NHS 111.

0:00:52.800,0:00:57.280

To access the minor injuries unit, please call 111 before attending so that they can give you

0:00:57.280,0:01:02.680

an arrival time. We do offer a walk-in service, but this may involve a wait, and waiting times

0:01:02.680,0:01:08.840

can vary. We're open 7 days a week, 8am till 10pm every day of the year, except Christmas

0:01:08.840,0:01:13.840

Day, when we're only open 10am till 6pm When you arrive at West Berkshire Community

0:01:13.840,0:01:18.040

Hospital, turn right at the main reception, and you'll find the minor injuries unit there.

0:01:18.600,0:01:22.680

For more information about the services and what we can treat, please visit our web page.