

# Musculoskeletal Triage Assessment Service (MSK TAS) video transcript

0:00:01.760,0:00:06.640

Musculoskeletal Triage Assessment  
Service, also known as MSK TAS.

0:00:06.640,0:00:10.640

We are a team of senior physiotherapists  
who provide a triage service to ensure

0:00:10.640,0:00:15.360

patients are referred to orthopaedics at  
the appropriate time. To access our service,

0:00:15.360,0:00:21.120

you'll need to be referred by your GP. We  
currently do not accept self-referrals.

0:00:21.120,0:00:24.480

When we have received your referral, our  
physiotherapist will review your case and

0:00:24.480,0:00:29.440

history within 5 days to make a decision.  
If we need to get further detail from you,

0:00:29.440,0:00:34.560

we will contact you via telephone during this  
period. We are not a face-to-face service and

0:00:34.560,0:00:39.280

therefore cannot physically assess your  
issue. If physical assessment is required,

0:00:39.280,0:00:45.840

we can refer you to the MSK Physiotherapy  
Outpatient Service. Our admin team may contact

0:00:45.840,0:00:50.480

you to inform you of the decision made, which  
may mean referral to orthopaedics, physiotherapy,

0:00:50.480,0:00:56.000

or to chronic pain services depending on your  
symptoms and previous management. You can find out

0:00:56.000,0:01:05.920

more about the Musculoskeletal Triage Assessment  
Service and what we offer on our web page.