

## Health Outreach Liaison Team service video transcript

0:00:00.880,0:00:07.120

We are the health outreach liaison team also known as HOLT. We are a multi-disciplinary team made up

0:00:07.120,0:00:13.440

of a nurse prescriber registered nurse and two senior support worker. We work closely with GPs,

0:00:13.440,0:00:19.360

community services and the local organisations to support homeless people who find it difficult

0:00:19.360,0:00:25.120

to access mainstream health care. We can help if you are experiencing challenges related to

0:00:25.120,0:00:31.360

homelessness, substance use, mental health, or difficulties in engaging with health services.

0:00:31.360,0:00:36.480

Our aim is to make sure you receive the right care and support for your health needs.

0:00:36.480,0:00:42.000

We cannot provide emergency medical care, but we can provide health assessments,

0:00:42.000,0:00:48.080

support with accessing GP or hospital

appointments, advice around medication,

0:00:48.080,0:00:55.120

and guidance on how to connect with me community health and well-being services. Appointments are

0:00:55.120,0:01:01.760

held in the community at your accommodation at your local settings. Depending on your needs,

0:01:01.760,0:01:09.040

you can be referred to our services by the GP. A key worker or another health care professional.

0:01:09.040,0:01:16.320

You can also self-refer. When you receive a referral, a member of our team will contact

0:01:16.320,0:01:22.320

you to arrange an initial meeting to discuss your needs and agree on a plan of care. You

0:01:22.320,0:01:29.600

can find more information about health outreach liason team and what we offer on our web page.