

Diabetes Specialist Service video transcript

0:00:00.400,0:00:06.560

We are the diabetes specialist service. We are a multi disciplinary team made up of consultants,

0:00:06.560,0:00:12.480

specialist nurses, specialist dieticians and administrators. We work closely with

0:00:12.480,0:00:18.240

GP practices across Berkshire and we have a close working relationship with the hospital Trusts in

0:00:18.240,0:00:26.480

the area. We provide support and advice for people with type 1 diabetes and complex type 2 diabetes.

0:00:26.480,0:00:30.880

Appointments are held at the diabetes center at King Edward VII Hospital in Windsor,

0:00:30.880,0:00:36.000

in community venues across the county, or if appropriate via phone or online

0:00:36.000,0:00:42.560

video calls. We do not provide a service for every person with diabetes. Your GP

0:00:42.560,0:00:47.360

practice provides your diabetes care and as a specialist team, we work with your GP

0:00:47.360,0:00:52.400

practice to increase their knowledge and skills so they are able to support you.

0:00:53.280,0:00:59.280

Referrals to our service come from your GP practice. We do not accept self-referrals.

0:00:59.280,0:01:04.800

When we have received your referral, you will be contacted by a member of our team. Individual

0:01:04.800,0:01:10.560

appointments are around 30 to 40 minutes long, while group education sessions can last up to

0:01:10.560,0:01:18.000

3 hours. You can bring someone like a friend or carer with you for the appointment. You can find

0:01:18.000,0:01:25.200

out more information about the diabetes specialist service and what we offer on our web page.