

Care Home Support Team service video transcript

0:00:00.720,0:00:07.920

We are the care home support team also known as the CHST. We are a multidisciplinary team that

0:00:07.920,0:00:14.000

include general nurses, palliative care specialist nurse, mental health nurses, occupational

0:00:14.000,0:00:20.880

therapists, physiotherapists, speech and language therapists and dieticians. We work closely with

0:00:20.880,0:00:26.320

consultant geriatricians and pharmacists. We visit care homes and meet with the staff to

0:00:26.320,0:00:31.680

support them in the vital work that they do to improve the well-being of residents. We use a

0:00:31.680,0:00:38.080

proactive approach to improve the quality of care for residents by supporting staff with training on

0:00:38.080,0:00:47.360

various topics such as skin care, dementia, oral health, diabetes, and stomas. We also provide

0:00:47.360,0:00:54.000

direct patient care. The postural management team

develop personalized 24-hour positioning profiles

0:00:54.000,0:01:01.200

that hope help prevent contractures and promote comfort. Our specialist palliative care nurse

0:01:01.200,0:01:07.840

supports residents receiving end of life care within care homes, ensuring compassionate and

0:01:07.840,0:01:15.360

holistic care. Where appropriate, we signpost care homes to other relevant support services. We are

0:01:15.360,0:01:22.720

not an urgent care or emergency service. Please call 111 if you need urgent advice or treatment

0:01:22.720,0:01:29.520

or 999 if it's a life-threatening emergency. To access our service, care homes should make

0:01:29.520,0:01:35.760

a referral using the contact details on our web page. When we have received your referral,

0:01:35.760,0:01:42.000

we aim to respond within three working days and discuss the course of action. You can find more

0:01:42.000,0:01:47.200

information about the care home support team and what we offer on our web page.