

## The best thing about being a Healthcare Support Worker at Berkshire Healthcare video transcript

0:00:01.200,0:00:10.740

What I enjoy most about my job is meeting new patients learning socialising learning about

0:00:10.740,0:00:16.560

their lifestyle one of the things I love about my role is the independency and the trust you

0:00:16.560,0:00:22.920

have from your team I have my own caseload and it's up to me to manage that caseload and also

0:00:22.920,0:00:28.920

to feedback to the clinicians when I think something is wrong you're very trusted in

0:00:28.920,0:00:33.720

this role which is which is a wonderful feeling and very supported by the other

0:00:33.720,0:00:39.240

clinicians I think the best thing working for the Berkshire Healthcare as a support worker is

0:00:39.840,0:00:46.680

being able to provide support for people who are mentally unwell providing that emotional support

0:00:47.460,0:00:54.120

and working also in an environment that is very supportive as well I enjoy most about my role is

0:00:54.120,0:00:59.220

that I'm making a lot of difference in people's lives directly similar to what I was doing in in

0:00:59.220,0:01:05.940

patients I was on the front line of therapy itself so I am conducting exercises getting

0:01:05.940,0:01:15.060

the patients to back to how they were the most enjoyable thing about my job is to see people

0:01:15.060,0:01:27.840

recover from their breakdowns with our help and it's so rewarding to see their journey from

0:01:27.840,0:01:34.500

where they start and from when they get discharged and they're healthy and happy the team's fantastic

0:01:34.500,0:01:43.920

we've got OTs, physios, nurses, consultants, and doctors so there's a whole variety of us and

0:01:43.920,0:01:48.180

you're always learning new things from everybody all the time and there's always encouragement to

0:01:48.180,0:01:53.640

learn new things to support each and everybody so far as you want to develop and I'll use myself as

0:01:53.640,0:02:00.060

an example I started with Bank share as Band 2

support worker I used to work in place of safety

0:02:00.060,0:02:08.220

but I've had the opportunity to develop from Band 2 to Band 4 now and they's still more opportunities

0:02:08.220,0:02:16.260

that the Trust are able to support you or second you which they are sold in dialogue with them like

0:02:16.260,0:02:22.800

um to Second me to do my nursing apprenticeship so it's really good and significant yeah that's

0:02:22.800,0:02:28.560

the main reason why I love working with Berkshire very open-minded they're very supportive they're

0:02:28.560,0:02:35.640

very forward thinking they're always putting patients first and yeah they have really good

0:02:35.640,0:02:41.700

opportunities for staff when they're available and easy slightly more easier to access maybe

0:02:42.540,0:02:44.820

um but yeah no I think they're a fantastic Trust to work for.