

Integrated Pain and Spinal Service (Berkshire West) video transcript

0:00:00.560,0:00:06.160

We are the Integrated Pain and Spinal Service often known as IPASS. We cover

0:00:06.160,0:00:11.600

2 specialist areas; the spinal assessment service, and the community pain service.

0:00:11.600,0:00:16.240

We are a multi-disciplinary team made up of advanced physiotherapy practitioners,

0:00:16.240,0:00:21.040

specialist psychologist, occupational therapists and a pain consultant.

0:00:21.760,0:00:26.480

We can provide assessments, treatment, and rehabilitation to help you manage your symptoms

0:00:26.480,0:00:32.880

if you have a condition affecting your spine or are living with chronic pain. Appointments are

0:00:32.880,0:00:37.680

held at our clinic locations across Berkshire. You will be given a choice when booking your

0:00:37.680,0:00:44.400

appointment. We accept referrals for anyone

aged 16 and over who is registered with a GP

0:00:44.400,0:00:50.560

in West Berkshire. Referrals can be submitted by your GP practice or a specialist consultant.

0:00:50.560,0:00:56.480

We do not accept self-referrals. When we have received your referral, an advanced physio

0:00:56.480,0:01:02.000

physiotherapy practitioner will review it to make sure we are the right service for you. If we feel

0:01:02.000,0:01:06.720

another service such as physiotherapy would be more appropriate for you, we may redirect

0:01:06.720,0:01:12.800

your referral and we will inform you of this via letter. If your referral is accepted, you will

0:01:12.800,0:01:17.680

receive a letter confirming that you are on our waiting list. When we can offer an appointment,

0:01:17.680,0:01:23.360

you will receive a letter or email asking you to contact us to book an appointment. We have

0:01:23.360,0:01:27.520

both male and female clinicians within our service. If you have a preference,

0:01:27.520,0:01:32.720

let us know at the time of booking and we will do our best to meet your request. You can find

0:01:32.720,0:01:39.360

out more information about the integrated pain and spinal service and what we offer on our web page.