

Community Nursing service video transcript

0:00:00.560,0:00:06.960

We are the adult community nursing service. We can provide care in your home so you can avoid

0:00:06.960,0:00:13.120

unnecessary trips to the hospital. We work with your GP, social services and your loved ones to

0:00:13.120,0:00:18.480

make sure you get the right help to keep you feeling healthy and independent in your home.

0:00:18.480,0:00:24.000

We can also support with end of life care. Our out of hours team can provide care between your

0:00:24.000,0:00:30.560

appointments, but if you need urgent help, please contact NHS 111. If you're experiencing a medical

0:00:30.560,0:00:36.800

emergency, call 999 or go to the nearest accident and emergency department. You can

0:00:36.800,0:00:42.880

access our service if you're aged 18 or over, registered with a GP in Berkshire, and referred

0:00:42.880,0:00:48.560

by a health care professional. You must also have a specific nursing need and be housebound,

0:00:48.560,0:00:54.400

which means you're confined in your home due to illness or disability. If we accept your referral,

0:00:54.400,0:01:00.400

we'll arrange an assessment to understand your health needs. We will then agree the right care

0:01:00.400,0:01:06.240

with you, including how many times we need to visit you. If we feel that another service may

0:01:06.240,0:01:12.640

be better for you, we will discuss the different options with you. Please be aware that we may ask

0:01:12.640,0:01:19.040

you to make some changes in your home to allow for space for equipment or treatment and for safety

0:01:19.040,0:01:25.040

reasons. Each time we visit you, we will take a new record of your health details so that we can

0:01:25.040,0:01:31.040

track your progress. We may share this with your GP or specialists involved in your care. You can

0:01:31.040,0:01:38.160

find more information about the adult community nursing service and what we offer on our web page.