

**Berkshire Healthcare NHS
Foundation Trust
Equality Monitoring Data Tables – Services**

1 April 2017 – 31 March 2018

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BACKGROUND TO THE TRUST AND BERKSHIRE POPULATION

Berkshire Healthcare NHS Foundation Trust provides health care for people with mental health problems and physical conditions and for some people with learning disabilities. We offer services for children and adolescents, working age adults and older people. We provide inpatient mental health services, as well as community hospital services for Berkshire. In addition to this, we provide care through locality based community teams who offer treatment and support through a range of services right across Berkshire including Reading, Slough, Windsor and Maidenhead (WAM), Wokingham, Bracknell and West Berkshire (Newbury). Most of our services are provided close to home and, where needed, in the home.

Berkshire Healthcare has been an NHS Foundation Trust since 2007. We employ more than 4,000 staff working from over 100 sites. We currently have around 10,331 Foundation Trust members.

Our population

Berkshire is a county of approximately 860,000 people, living in six local authority areas. In the East - Bracknell, Windsor and Maidenhead, and Slough; in the West - Reading, Wokingham and West Berkshire.

According to the 2011 census, the population distribution is as follows:

- 50% women and 50% men
- 25% of the population aged 0 – 19 years, 61% aged 20 – 64 years, 12% aged 65 – 84 years, 2% aged 85 years and over.
- 0.2% are in a civil partnership
- 27% of the Berkshire population are from an ethnic minority background. Of these 7% are from non-British white background. We have used the following summary categories when presenting our patient data.

1. Mental Health Inpatients Service

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	464
M	489
Grand Total	953

Male & Female Clients by age group Numbers					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	19	327	92	26	464
M	16	373	83	17	489
Grand Total	35	700	175	43	953

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	48.69%
M	51.31%
Grand Total	100.00%

Male & Female Clients by age group Percentages					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	54.29%	46.71%	52.57%	60.47%	48.69%
M	45.71%	53.29%	47.43%	39.53%	51.31%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers			
Count of Client ID	Gender		
Ethnicity National	F	M	Grand Total
Asian or Asian British	45	56	101
Black or Black British	32	29	61
Mixed	13	10	23
Not stated	8	8	16
Other Ethnic Groups	7	12	19
White	359	374	733
Grand Total	464	489	953

Age Band & Ethnicity Numbers					
Count of Client ID	Age Band				
Ethnicity National	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Asian or Asian British	<5	87	10	0	101
Black or Black British	<5	56	<5	<5	61
Mixed	<5	19	0	0	23
Not stated	<5	9	<5	<5	16
Other Ethnic Groups	<5	17	<5	0	19
White	23	512	157	41	733
Grand Total	35	700	175	43	953

Ethnicity by Gender Percentages			
Count of Client ID	Gender		
Ethnicity National	F	M	Grand Total
Asian or Asian British	9.70%	11.45%	10.60%
Black or Black British	6.90%	5.93%	6.40%
Mixed	2.80%	2.04%	2.41%
Not stated	1.72%	1.64%	1.68%
Other Ethnic Groups	1.51%	2.45%	1.99%
White	77.37%	76.48%	76.92%
Grand Total	100.00%	100.00%	100.00%

Age Band & Ethnicity Percentages					
Count of Client ID	Age Band				
Ethnicity National	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Asian or Asian British	11.43%	12.43%	5.71%	0.00%	10.60%
Black or Black British	2.86%	8.00%	1.71%	2.33%	6.40%
Mixed	11.43%	2.71%	0.00%	0.00%	2.41%
Not stated	5.71%	1.29%	2.29%	2.33%	1.68%
Other Ethnic Groups	2.86%	2.43%	0.57%	0.00%	1.99%
White	65.71%	73.14%	89.71%	95.35%	76.92%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

2. Crisis resolution and Home Treatment Mental Health Team Caseloads

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	1429
M	1405
Unknown	<5
Grand Total	2837

Male & Female Clients by age group Numbers					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	69	1263	94	<5	1429
M	53	1264	86	<5	1405
Unknown	0	<5	0	0	<5
Grand Total	122	2530	180	5	2837

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	50.37%
M	49.52%
Unknown	0.11%
Grand Total	100.00%

Male & Female Clients by age group Percentages					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	56.56%	49.92%	52.22%	60.00%	50.37%
M	43.44%	49.96%	47.78%	40.00%	49.52%
Unknown	0.00%	0.12%	0.00%	0.00%	0.11%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	16	9	0	25
Asian	142	126	0	268
Black	61	53	0	114
Mixed	49	35	0	84
Not Stated	128	134	<5	263
White	985	1009	<5	1996
White Other	48	39	0	87
Grand Total	1429	1405	<5	2837

By Age Band & Ethnicity Numbers					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	<5	24	0	0	25
Asian	7	250	11	0	268
Black	<5	108	<5	0	114
Mixed	9	75	0	0	84
Not Stated	8	244	11	0	263
White	93	1746	152	5	1996
White Other	<5	83	<5	0	87
Grand Total	122	2530	180	5	2837

Ethnicity by Gender Percentages				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	1.12%	0.64%	0.00%	0.88%
Asian	9.94%	8.97%	0.00%	9.45%
Black	4.27%	3.77%	0.00%	4.02%
Mixed	3.43%	2.49%	0.00%	2.96%
Not Stated	8.96%	9.54%	33.33%	9.27%
White	68.93%	71.81%	66.67%	70.36%
White Other	3.36%	2.78%	0.00%	3.07%
Grand Total	100.00%	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0.82%	0.95%	0.00%	0.00%	0.88%
Asian	5.74%	9.88%	6.11%	0.00%	9.45%
Black	2.46%	4.27%	1.67%	0.00%	4.02%
Mixed	7.38%	2.96%	0.00%	0.00%	2.96%
Not Stated	6.56%	9.64%	6.11%	0.00%	9.27%
White	76.23%	69.01%	84.44%	100.00%	70.36%
White Other	0.82%	3.28%	1.67%	0.00%	3.07%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

3. Community Mental Health Services

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	3901
M	2858
Unknown	<5
Grand Total	6761

Male & Female Clients by age group Numbers					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	74	2415	880	532	3901
M	22	1979	634	223	2858
Unknown	0	<5	0	0	<5
Grand Total	96	4396	1514	755	6761

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	57.70%
M	42.27%
Unknown	0.03%
Grand Total	100.00%

Male & Female Clients by age group Percentages					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	77.08%	54.94%	58.12%	70.46%	57.70%
M	22.92%	45.02%	41.88%	29.54%	42.27%
Unknown	0.00%	0.05%	0.00%	0.00%	0.03%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	32	24	0	56
Asian	318	286	0	604
Black	128	140	0	268
Mixed	80	44	0	124
Not Stated	432	291	0	723
White	2807	2002	<5	4811
White Other	104	71	0	175
Grand Total	3901	2858	<5	6761

By Age Band & Ethnicity Numbers					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	<5	42	8	<5	56
Asian	5	452	121	26	604
Black	<5	218	37	10	268
Mixed	6	113	<5	<5	124
Not Stated	8	455	172	88	723
White	70	2989	1140	612	4811
White Other	<5	127	32	14	175
Grand Total	96	4396	1514	755	6761

Ethnicity by Gender Percentages				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	0.82%	0.84%	0.00%	0.83%
Asian	8.15%	10.01%	0.00%	8.93%
Black	3.28%	4.90%	0.00%	3.96%
Mixed	2.05%	1.54%	0.00%	1.83%
Not Stated	11.07%	10.18%	0.00%	10.69%
White	71.96%	70.05%	100.00%	71.16%
White Other	2.67%	2.48%	0.00%	2.59%
Grand Total	100.00%	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	2.08%	0.96%	0.53%	0.53%	0.83%
Asian	5.21%	10.28%	7.99%	3.44%	8.93%
Black	3.13%	4.96%	2.44%	1.32%	3.96%
Mixed	6.25%	2.57%	0.26%	0.13%	1.83%
Not Stated	8.33%	10.35%	11.36%	11.66%	10.69%
White	72.92%	67.99%	75.30%	81.06%	71.16%
White Other	2.08%	2.89%	2.11%	1.85%	2.59%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

4. Memory Clinics

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	3174
M	2221
Unknown	<5
Grand Total	5396

Male & Female Clients by age group Numbers				
Count of Client ID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	119	1615	1440	3174
M	127	1349	745	2221
Unknown	0	0	<5	<5
Grand Total	246	2964	2186	5396

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	58.82%
M	41.16%
Unknown	0.02%
Grand Total	100.00%

Male & Female Clients by age group Percentages				
Count of Client ID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	48.37%	54.49%	65.87%	58.82%
M	51.63%	45.51%	34.08%	41.16%
Unknown	0.00%	0.00%	0.05%	0.02%
Grand Total	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	24	10	0	34
Asian	134	118	0	252
Black	57	40	0	97
Mixed	16	10	0	26
Not Stated	521	370	<5	892
White	2363	1649	0	4012
White Other	59	24	0	83
Grand Total	3174	2221	<5	5396

By Age Band & Ethnicity Numbers				
Count of Client ID	Age Band			
Ethnic Band	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	<5	18	14	34
Asian	19	172	61	252
Black	10	68	19	97
Mixed	<5	16	9	26
Not Stated	56	482	354	892
White	151	2166	1695	4012
White Other	7	42	34	83
Grand Total	246	2964	2186	5396

Ethnicity by Gender Percentages				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	0.76%	0.45%	0.00%	0.63%
Asian	4.22%	5.31%	0.00%	4.67%
Black	1.80%	1.80%	0.00%	1.80%
Mixed	0.50%	0.45%	0.00%	0.48%
Not Stated	16.41%	16.66%	100.00%	16.53%
White	74.45%	74.25%	0.00%	74.35%
White Other	1.86%	1.08%	0.00%	1.54%
Grand Total	100.00%	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages				
Count of Client ID	Age Band			
Ethnic Band	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0.81%	0.61%	0.64%	0.63%
Asian	7.72%	5.80%	2.79%	4.67%
Black	4.07%	2.29%	0.87%	1.80%
Mixed	0.41%	0.54%	0.41%	0.48%
Not Stated	22.76%	16.26%	16.19%	16.53%
White	61.38%	73.08%	77.54%	74.35%
White Other	2.85%	1.42%	1.56%	1.54%
Grand Total	100.00%	100.00%	100.00%	100.00%

5. IAPT

Table 1.1 Gender and Age

IAPT - Numbers By Gender & Age Band						
Gender	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
F	118	9953	603	293	21	10988
M	71	5082	293	177	10	5633
Grand Total	189	15035	896	470	31	16621

IAPT - % By Gender & Age Band						
Gender	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
F	0.71%	59.88%	3.63%	1.76%	0.13%	66.11%
M	0.43%	30.58%	1.76%	1.06%	0.06%	33.89%
Grand Total	1.14%	90.46%	5.39%	2.83%	0.19%	100.00%

Table 1.2 Ethnicity and Age

IAPT by Ethnicity and Age Band (under 5 in a category are excluded)						
Ethnicity	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
Any Other Ethnic Group	<5	200	10	6	0	219
Null	<5	342	76	34	5	461
Asian or Asian British	48	1385	59	12	0	1504
Black or Black British	5	432	8	7	0	452
Mixed	10	423	<5	<5	0	439
Not Stated	<5	123	14	6	0	146
White	<5	20	6	<5	0	31
Grand Total	115	12111	719	399	25	13369

IAPT by Ethnicity and Age Band (under 5 in a category are excluded)						
Ethnicity	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
Any Other Ethnic Group	0.02%	1.20%	0.06%	0.04%	0.00%	1.32%
Null	0.02%	2.06%	0.46%	0.20%	0.03%	2.77%
Asian	0.29%	8.33%	0.35%	0.07%	0.00%	9.05%
Black	0.03%	2.60%	0.05%	0.04%	0.00%	2.72%
Mixed	0.06%	2.54%	0.02%	0.01%	0.00%	2.64%
Not Stated	0.02%	0.74%	0.08%	0.04%	0.00%	0.88%
White	0.01%	0.12%	0.04%	0.02%	0.00%	0.19%
Grand Total	0.69%	72.87%	4.33%	2.40%	0.15%	80.43%

6. Learning Disability - Wards

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	8
M	13
Grand Total	21

Male & Female Clients by age group Percentages				
Count of Client ID	Column Labels			
Gender	0-19 years	20-64 years	65-84 years	Grand Total
F	0.00%	35.29%	66.67%	38.10%
M	100.00%	64.71%	33.33%	61.90%
Grand Total	100.00%	100.00%	100.00%	100.00%

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	38.10%
M	61.90%
Grand Total	100.00%

Male & Female Clients by age group Numbers				
Count of Client ID	Column Labels			
Gender	0-19 years	20-64 years	65-84 years	Grand Total
F	0	6	<5	8
M	<5	11	<5	13
Grand Total	1	17	<5	21

Ethnicity by Gender Numbers			
Count of Client ID	Gender		
Ethnicity National	F	M	Grand Total
Asian or Asian British	0	<5	<5
White	8	10	18
Not stated	0	<5	<5
Grand Total	8	13	21

By Age Band & Ethnicity Numbers				
Count of Client ID	Age Band			
Ethnicity National	0-19 years	20-64 years	65-84 years	Grand Total
Asian or Asian British	0	<5	0	<5
White	0	15	<5	18
Not stated	<5	<5	0	<5
Grand Total	1	17	<5	21

Ethnicity by Gender Percentages			
Count of Client ID	Gender		
Ethnicity National	F	M	Grand Total
Asian or Asian British	0.00%	7.69%	4.76%
White	100.00%	76.92%	85.71%
Not stated	0.00%	15.38%	9.52%
Grand Total	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages				
Count of Client ID	Age Band			
Ethnicity National	0-19 years	20-64 years	65-84 years	Grand Total
Asian or Asian British	0.00%	5.88%	0.00%	4.76%
White	0.00%	88.24%	100.00%	85.71%
Not stated	100.00%	5.88%	0.00%	9.52%
Grand Total	100.00%	100.00%	100.00%	100.00%

7. Learning Disability – Community Teams

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	809
M	1071
Grand Total	1880

Male & Female Clients by age group Numbers					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	27	693	85	<5	809
M	50	910	107	<5	1071
Grand Total	77	1603	192	8	1880

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	43.03%
M	56.97%
Grand Total	100.00%

Male & Female Clients by age group Percentages					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	35.06%	43.23%	44.27%	50.00%	43.03%
M	64.94%	56.77%	55.73%	50.00%	56.97%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers			
Count of Client ID	Gender		
Ethnic Band	F	M	Grand Total
Any Other Ethnic Group	<5	<5	8
Asian	95	95	190
Black	7	28	35
Mixed	13	17	30
Not Stated	111	153	264
White	564	742	1306
White Other	16	31	47
Grand Total	809	1071	1880

By Age Band & Ethnicity Numbers					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0	8	0	0	8
Asian	16	173	<5	0	190
Black	0	35	0	0	35
Mixed	<5	26	<5	0	30
Not Stated	22	218	22	<5	264
White	33	1103	164	6	1306
White Other	<5	40	<5	0	47
Grand Total	77	1603	192	8	1880

Ethnicity by Gender Percentages			
Count of Client ID	Gender		
Ethnic Band	F	M	Grand Total
Any Other Ethnic Group	0.37%	0.47%	0.43%
Asian	11.74%	8.87%	10.11%
Black	0.87%	2.61%	1.86%
Mixed	1.61%	1.59%	1.60%
Not Stated	13.72%	14.29%	14.04%
White	69.72%	69.28%	69.47%
White Other	1.98%	2.89%	2.50%
Grand Total	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0.00%	0.50%	0.00%	0.00%	0.43%
Asian	20.78%	10.79%	0.52%	0.00%	10.11%
Black	0.00%	2.18%	0.00%	0.00%	1.86%
Mixed	3.90%	1.62%	0.52%	0.00%	1.60%
Not Stated	28.57%	13.60%	11.46%	25.00%	14.04%
White	42.86%	68.81%	85.42%	75.00%	69.47%
White Other	3.90%	2.50%	2.08%	0.00%	2.50%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

8. Community Health

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	62272
M	50229
Unknown	<5
Grand Total	112505

Male & Female Clients by age group Numbers					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	17709	23349	13898	7316	62272
M	21240	13253	11758	3978	50229
Unknown	<5	<5	0	0	<5
Grand Total	38950	36605	25656	11294	112505

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	55.35%
M	44.65%
Unknown	0.00%
Grand Total	100.00%

Male & Female Clients by age group Percentages					
Count of Client ID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	45.47%	63.79%	54.17%	64.78%	55.35%
M	54.53%	36.21%	45.83%	35.22%	44.65%
Unknown	0.00%	0.01%	0.00%	0.00%	0.00%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	613	531	0	1144
Asian	7204	6112	0	13316
Black	1584	1361	0	2945
Mixed	1657	1720	0	3377
Not Stated	12640	10202	<5	22843
White	35889	28132	<5	64024
White Other	2685	2171	0	4856
Grand Total	62272	50229	<5	112505

By Age Band & Ethnicity Numbers					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	644	335	125	40	1144
Asian	6188	5152	1683	293	13316
Black	1502	981	383	79	2945
Mixed	2661	556	130	30	3377
Not Stated	7006	8174	5232	2431	22843
White	18264	19860	17635	8265	64024
White Other	2685	1547	468	156	4856
Grand Total	38950	36605	25656	11294	112505

Ethnicity by Gender Percentages				
Count of Client ID	Gender			
Ethnic Band	F	M	Unknown	Grand Total
Any Other Ethnic Group	0.98%	1.06%	0.00%	1.02%
Asian	11.57%	12.17%	0.00%	11.84%
Black	2.54%	2.71%	0.00%	2.62%
Mixed	2.66%	3.42%	0.00%	3.00%
Not Stated	20.30%	20.31%	25.00%	20.30%
White	57.63%	56.01%	75.00%	56.91%
White Other	4.31%	4.32%	0.00%	4.32%
Grand Total	100.00%	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages					
Count of Client ID	Age Band				
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	1.65%	0.92%	0.49%	0.35%	1.02%
Asian	15.89%	14.07%	6.56%	2.59%	11.84%
Black	3.86%	2.68%	1.49%	0.70%	2.62%
Mixed	6.83%	1.52%	0.51%	0.27%	3.00%
Not Stated	17.99%	22.33%	20.39%	21.52%	20.30%
White	46.89%	54.25%	68.74%	73.18%	56.91%
White Other	6.89%	4.23%	1.82%	1.38%	4.32%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%

9. Community Health Inpatients - Rehab

Male & Female Clients Numbers	
Count of Client ID	
Gender	Total
F	1034
M	762
Grand Total	1796

Male & Female Clients by age group Numbers				
Count of Client ID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	51	422	561	1034
M	51	389	322	762
Grand Total	102	811	883	1796

Male & Female Clients Percentages	
Count of Client ID	
Gender	Total
F	57.57%
M	42.43%
Grand Total	100.00%

Male & Female Clients by age group Percentages				
Count of Client ID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	50.00%	52.03%	63.53%	57.57%
M	50.00%	47.97%	36.47%	42.43%
Grand Total	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers			
Count of Client ID	Gender		
Ethnic Band	F	M	Grand Total
Any Other Ethnic Group	4	5	9
Asian	17	20	37
Black	5	11	16
Mixed	<5	0	<5
Not Stated	157	122	279
White	827	597	1424
White Other	21	7	28
Grand Total	1034	762	1796

By Age Band & Ethnicity Numbers				
Count of Client ID	Age Band			
Ethnic Band	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0	5	<5	9
Asian	6	19	12	37
Black	<5	10	<5	16
Mixed	<5	<5	<5	<5
Not Stated	16	120	143	279
White	75	640	709	1424
White Other	<5	16	10	28
Grand Total	102	811	883	1796

Ethnicity by Gender Percentages			
Count of Client ID	Gender		
Ethnic Band	F	M	Grand Total
Any Other Ethnic Group	0.39%	0.66%	0.50%
Asian	1.64%	2.62%	2.06%
Black	0.48%	1.44%	0.89%
Mixed	0.29%	0.00%	0.17%
Not Stated	15.18%	16.01%	15.53%
White	79.98%	78.35%	79.29%
White Other	2.03%	0.92%	1.56%
Grand Total	100.00%	100.00%	100.00%

By Age Band & Ethnicity Percentages				
Count of Client ID	Age Band			
Ethnic Band	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	0.00%	0.62%	0.45%	0.50%
Asian	5.88%	2.34%	1.36%	2.06%
Black	1.96%	1.23%	0.45%	0.89%
Mixed	0.98%	0.12%	0.11%	0.17%
Not Stated	15.69%	14.80%	16.19%	15.53%
White	73.53%	78.91%	80.29%	79.29%
White Other	1.96%	1.97%	1.13%	1.56%
Grand Total	100.00%	100.00%	100.00%	100.00%

10. Audiology - Hearing and Balance Service

Male & Female Clients Numbers	
Count of Client ID	
GENDER	Total
F	14871
M	15392
NULL	379
Not known	8
Not specified	<5
Other	<5
Grand Total	30655

Male & Female Clients by age group Numbers						
Count of Client ID	Column Labels					
Gender	20-64 years	65-84 years	85+ years	0-19 years	Not Recorded	Grand Total
F	1895	3031	6436	3489	20	14871
M	2704	2336	7433	2901	18	15392
NULL	71	64	186	47	11	379
Not known	8	0	0	0	0	8
Not specified	<5	0	0	0	0	<5
Other	<5	0	0	0	0	<5
Grand Total	4683	5431	14055	6437	49	30655

Male & Female Clients Percentages	
Count of Client ID	
GENDER	Total
F	48.51%
M	50.21%
NULL	1.24%
Not known	0.03%
Not specified	0.01%
Other	0.01%
Grand Total	100.00%

Male & Female Clients by age group Percentages						
Count of Client ID	Column Labels					
Gender	20-64 years	65-84 years	85+ years	0-19 years	Not Recorded	Grand Total
F	40.47%	55.81%	45.79%	54.20%	40.82%	48.51%
M	57.74%	43.01%	52.89%	45.07%	36.73%	50.21%
NULL	1.52%	1.18%	1.32%	0.73%	22.45%	1.24%
Not known	0.17%	0.00%	0.00%	0.00%	0.00%	0.03%
Not specified	0.04%	0.00%	0.00%	0.00%	0.00%	0.01%
Other	0.06%	0.00%	0.00%	0.00%	0.00%	0.01%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

Ethnicity by Gender Numbers							
Count of Client ID	GENDER						
Ethnic Band	F	M	NULL	Not known	Not specified	Other	Grand Total
Mixed	36	48	0	0	0	0	84
White	3443	3747	73	0	0	0	7263
Not recorded	11053	11191	306	8	<5	<5	22563
Asian or Asian British	299	373	0	0	0	0	672
Other Ethnic Groups	27	27	0	0	0	0	54
Black or Black British	13	6	0	0	0	0	19
Grand Total	14871	15392	379	8	<5	<5	30655

Ethnicity by Gender Percentages							
Count of Client ID	GENDER						
Ethnic Band	F	M	NULL	Not known	Not specified	Other	Grand Total
Mixed	0.24%	0.31%	0.00%	0.00%	0.00%	0.00%	0.27%
White	23.15%	24.34%	19.26%	0.00%	0.00%	0.00%	23.69%
Not recorded	74.33%	72.71%	80.74%	100.00%	100.00%	100.00%	73.60%
Asian or Asian British	2.01%	2.42%	0.00%	0.00%	0.00%	0.00%	2.19%
Other Ethnic Groups	0.18%	0.18%	0.00%	0.00%	0.00%	0.00%	0.18%
Black or Black British	0.09%	0.04%	0.00%	0.00%	0.00%	0.00%	0.06%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

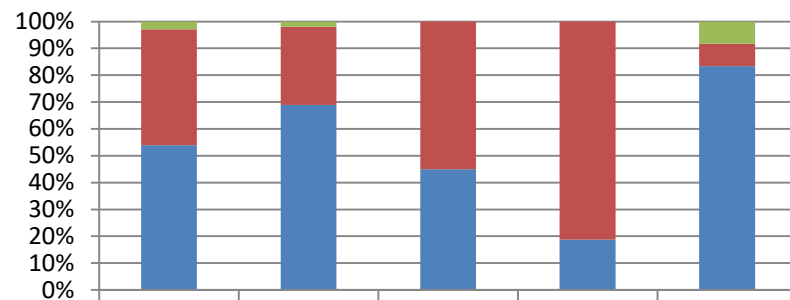
By Age Band & Ethnicity Numbers						
Count of Client ID	Age Band					
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Not Recorded	Grand Total
Mixed	14	25	33	12	0	84
White	409	877	3874	2088	15	7263
Not recorded	4073	4318	9865	4273	34	22563
Asian or Asian British	169	190	262	51	0	672
Other Ethnic Groups	12	12	18	12	0	54
Black or Black British	6	9	3	<5	0	19
Grand Total	4683	5431	14055	6437	49	30655

By Age Band & Ethnicity Percentages						
Count of Client ID	Age Band					
Ethnic Band	0-19 years	20-64 years	65-84 years	85+ years	Not Recorded	Grand Total
Mixed	0.30%	0.46%	0.23%	0.19%	0.00%	0.27%
White	8.73%	16.15%	27.56%	32.44%	30.61%	23.69%
Not recorded	86.97%	79.51%	70.19%	66.38%	69.39%	73.60%
Asian or Asian British	3.61%	3.50%	1.86%	0.79%	0.00%	2.19%
Other Ethnic Groups	0.26%	0.22%	0.13%	0.19%	0.00%	0.18%
Black or Black British	0.13%	0.17%	0.02%	0.02%	0.00%	0.06%
Grand Total	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

12. Patient Experience

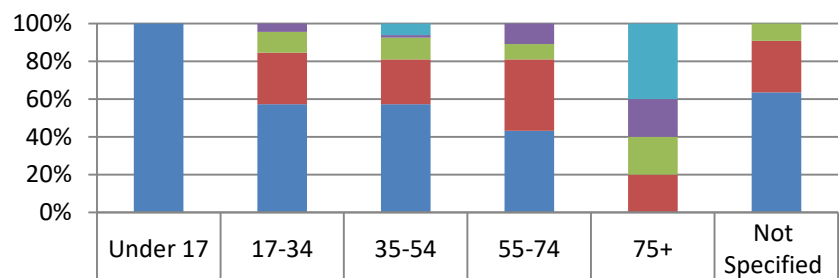
A. Patience Experience rating of Overall Care for Community Mental Health Services

CMHT Service User Rating of Overall Care by Gender



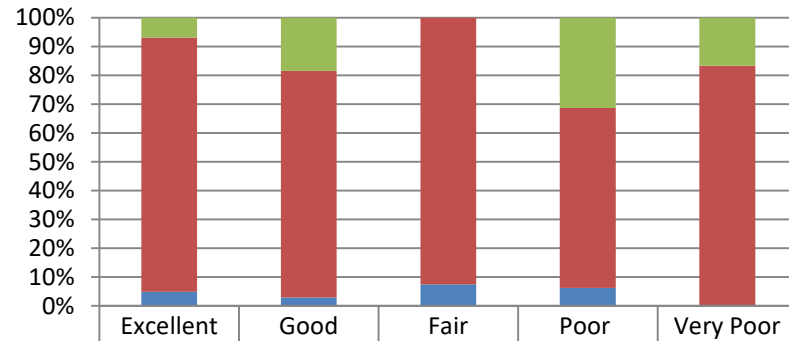
	Excellent	Good	Fair	Poor	Very Poor
Not Specified	6	2	0	0	1
Male	88	30	22	13	1
Female	110	71	18	3	10

CMHT Service User Rating of Overall Care by Age Band



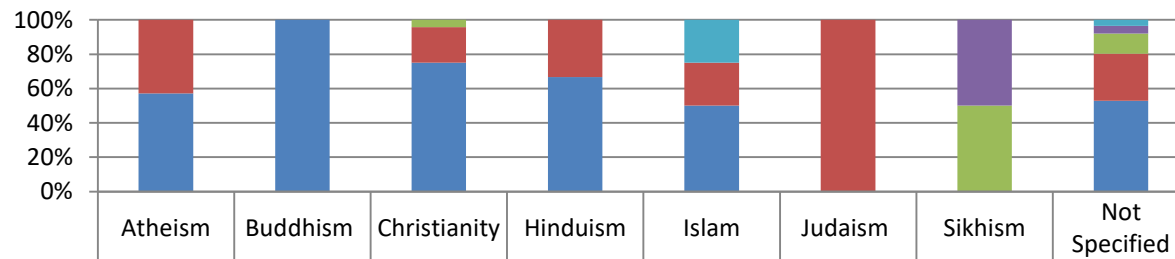
	Under 17	17-34	35-54	55-74	75+	Not Specified
Very Poor	0	0	10	0	2	0
Poor	0	5	2	8	1	0
Fair	0	13	19	6	1	1
Good	0	32	39	28	1	3
Excellent	4	67	94	32	0	7

CMHT Service User Rating of Overall Care by Ethnicity



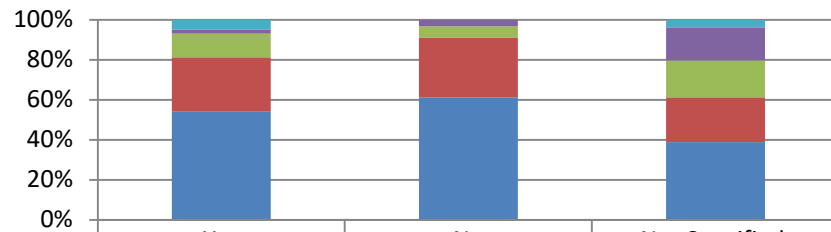
	Excellent	Good	Fair	Poor	Very Poor
■ Not Specified	14	19	0	5	2
■ White	180	81	37	10	10
■ BME	10	3	3	1	0

CMHT Service User Rating of Overall Care by Religion



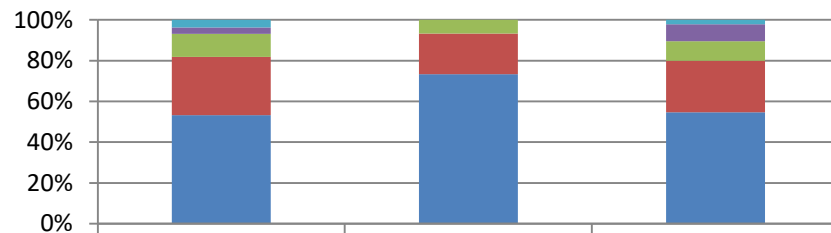
	Atheism	Buddhism	Christianity	Hinduism	Islam	Judaism	Sikhism	Not Specified
■ Very Poor	0	0	0	0	1	0	0	11
■ Poor	0	0	0	0	0	0	1	15
■ Fair	0	0	1	0	0	0	1	38
■ Good	6	0	5	1	1	1	0	89
■ Excellent	8	2	18	2	2	0	0	172

CMHT Service User Rating of Overall Care by Disability



	Yes	No	Not Specified
Very Poor	10	0	2
Poor	4	4	8
Fair	24	7	9
Good	55	37	11
Excellent	109	76	19

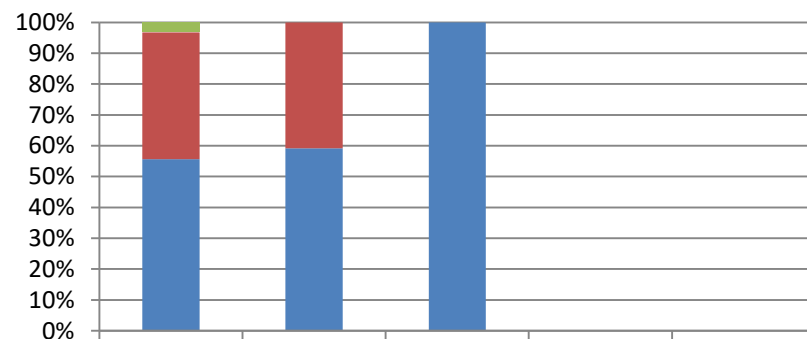
CMHT Service User Rating of Overall Care by Sexual Orientation



	Heterosexual	LGB&T	Not Specified
Very Poor	10	0	2
Poor	8	0	8
Fair	30	1	9
Good	76	3	24
Excellent	141	11	52

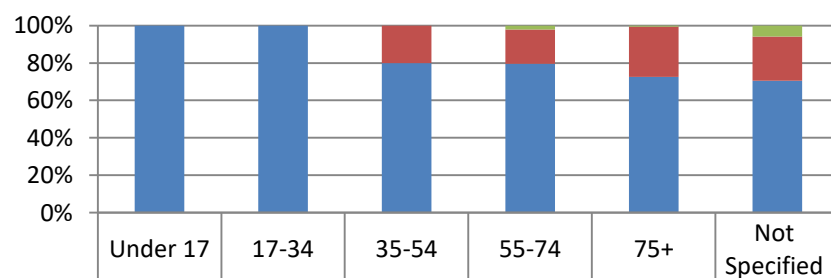
B. Patience Experience rating of Overall Care for Community Nursing

CN Service User Rating of Overall Care by Gender



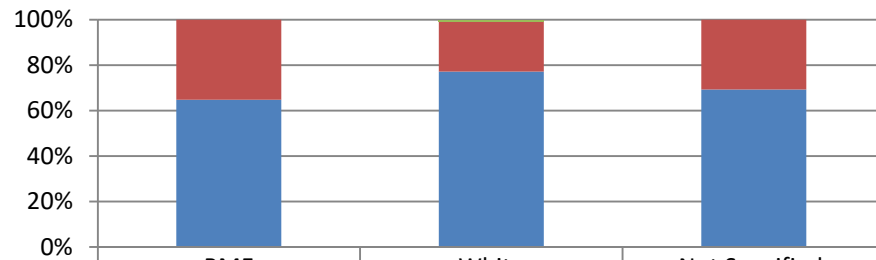
	Excellent	Good	Fair	Poor	Very Poor
■ Not Specified	8	0	0	0	0
■ Male	101	31	0	0	0
■ Female	137	45	3	0	0

CN Service User Rating of Overall Care by Age Band



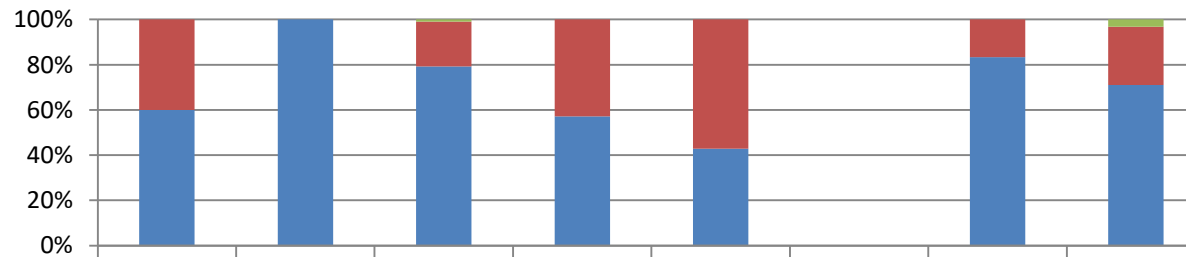
	Under 17	17-34	35-54	55-74	75+	Not Specified
■ Very Poor	0	0	0	0	0	0
■ Poor	0	0	0	0	0	0
■ Fair	0	0	0	2	1	1
■ Good	0	0	3	18	51	4
■ Excellent	1	3	12	78	138	12

CN Service User Rating of Overall Care by Ethnicity



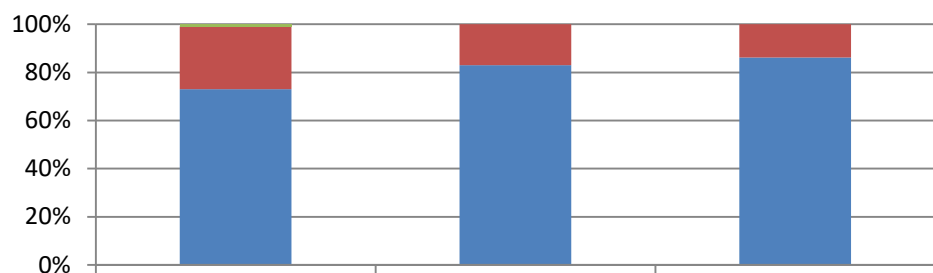
	BME	White	Not Specified
Very Poor	0	0	0
Poor	0	0	0
Fair	0	2	0
Good	12	58	4
Excellent	22	202	9

CN Service User Rating of Overall Care by Religion



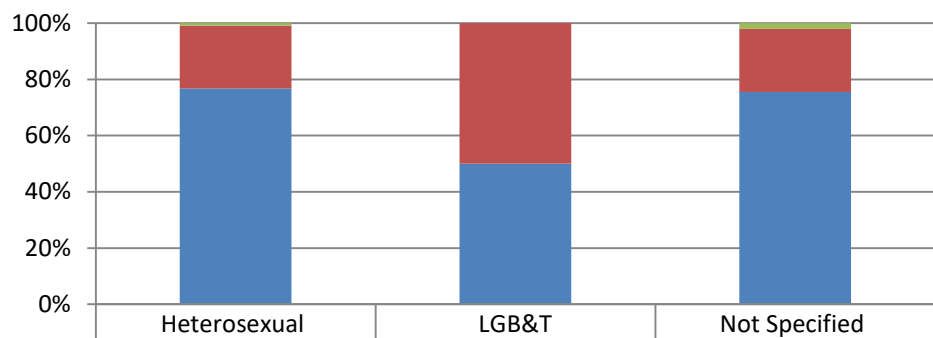
	Atheism	Buddhism	Christianity	Hinduism	Islam	Judaism	Sikhism	Not Specified
Very Poor	0	0	0	0	0	0	0	0
Poor	0	0	0	0	0	0	0	0
Fair	0	0	2	0	0	0	0	2
Good	8	0	44	3	4	0	1	16
Excellent	12	1	176	4	3	0	5	44

CN Service User Rating of Overall Care by Disability



	Yes	No	Not Specified
Very Poor	0	0	0
Poor	0	0	0
Fair	2	0	0
Good	63	9	4
Excellent	176	44	25

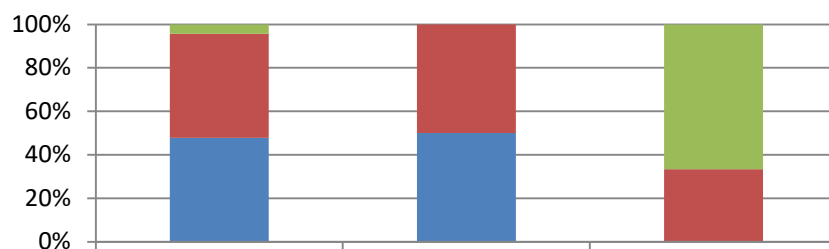
CN Service User Rating of Overall Care by Sexual Orientation



	Heterosexual	LGB&T	Not Specified
Very Poor	0	0	0
Poor	0	0	0
Fair	2	0	2
Good	52	2	22
Excellent	179	2	74

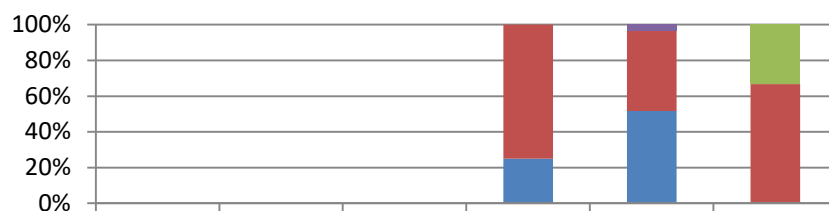
C. Patience Experience rating of Overall Care for Mental Health Inpatients

MHIP Service User Rating for Overall Care by Gender



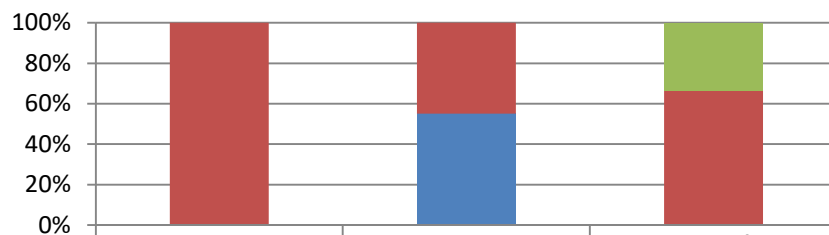
Very Poor	0	0	0
Poor	0	0	0
Fair	1	0	2
Good	11	5	1
Excellent	11	5	0

MHIP Service User Rating for Overall Care by Age Band



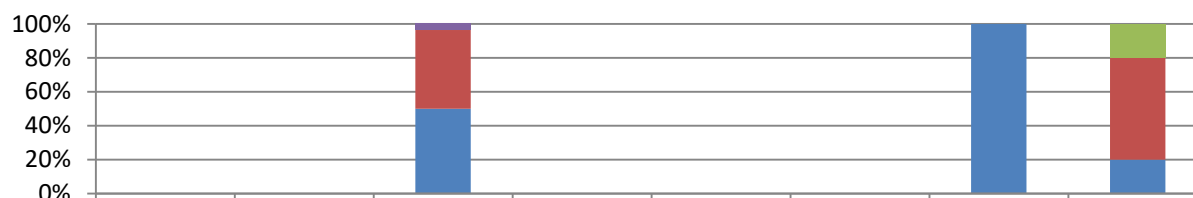
Very Poor	0	0	0	0	0	0
Poor	0	0	0	0	1	0
Fair	0	0	0	0	0	1
Good	0	0	0	3	13	2
Excellent	0	0	0	1	15	0

MHIP Service User Rating for Overall Care by Ethnicity



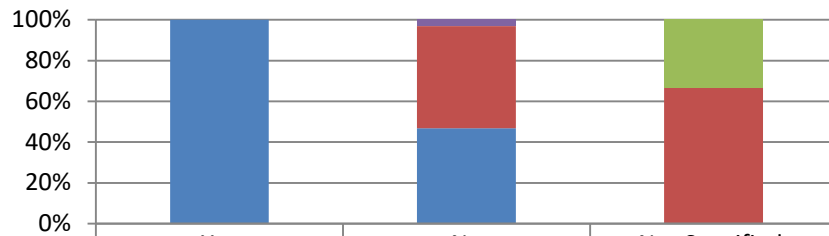
	BME	White	Not Specified
Very Poor	0	0	0
Poor	0	0	0
Fair	0	0	1
Good	1	13	2
Excellent	0	16	0

MHIP Service User Rating for Overall Care by Religion



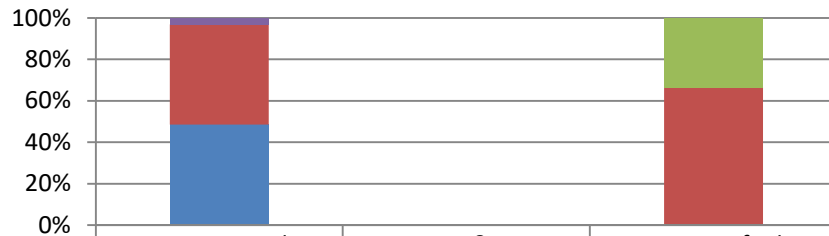
	Atheism	Buddhism	Christianity	Hinduism	Islam	Judaism	Sikhism	Not Specified
Very Poor	0	0	0	0	0	0	0	0
Poor	0	0	1	0	0	0	0	0
Fair	0	0	0	0	0	0	0	1
Good	0	0	13	0	0	0	0	3
Excellent	0	0	14	0	0	0	1	1

MHIP Service User Rating for Overall Care by Disability



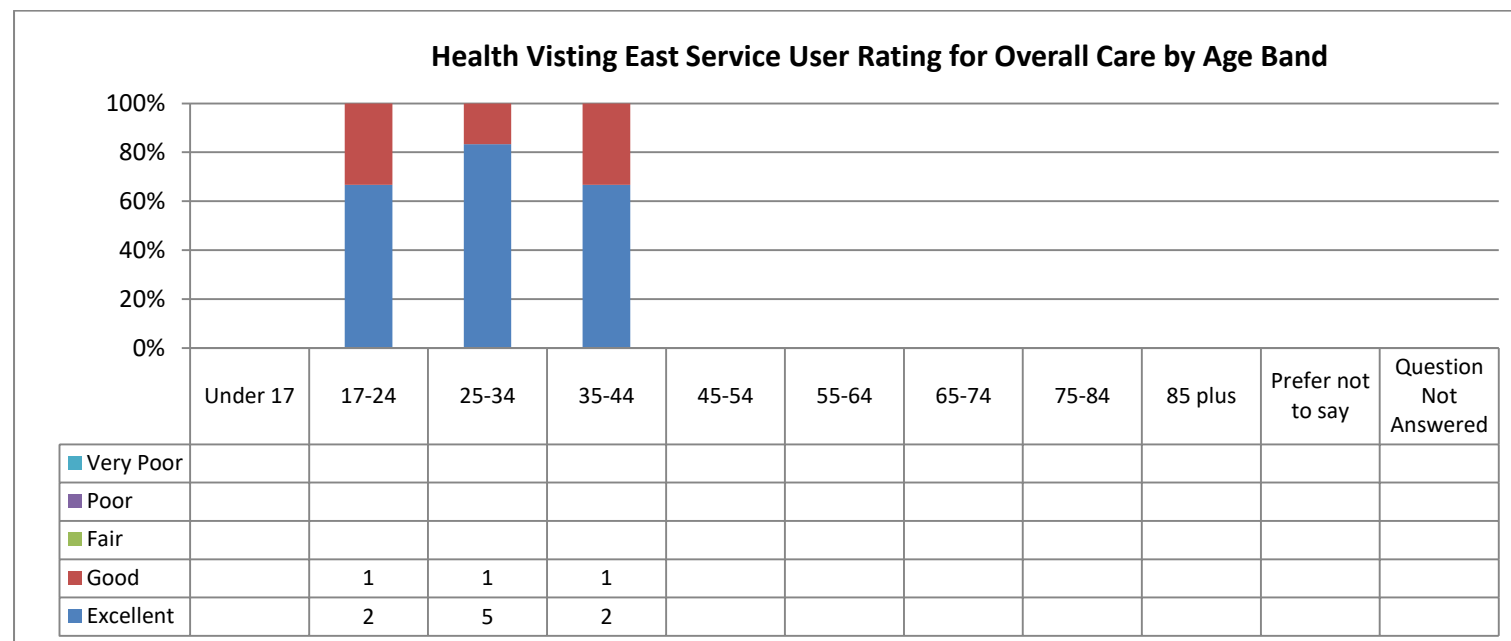
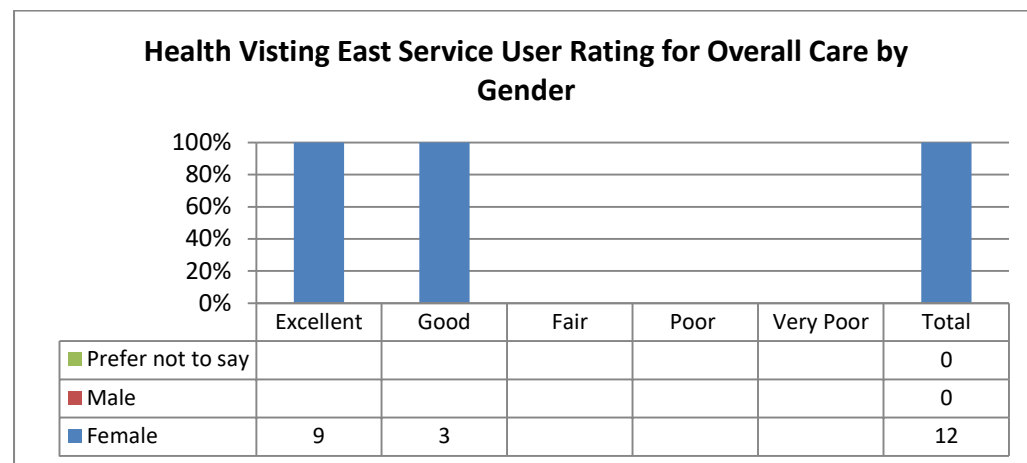
	Yes	No	Not Specified
Very poor	0	0	0
Poor	0	1	0
Fair	0	0	1
Good	0	16	2
Excellent	1	15	0

MHIP Service User Rating for Overall Care by Sexual Orientation

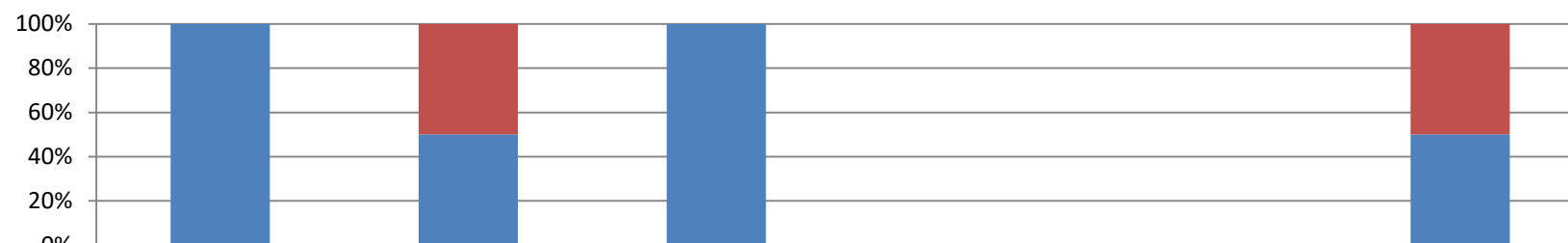


	Heterosexual	LGB&T	Not Specified
Very Poor	0	0	0
Poor	1	0	0
Fair	0	0	1
Good	16	0	2
Excellent	16	0	0

D. Patience Experience rating of Overall Care for Health Visiting East

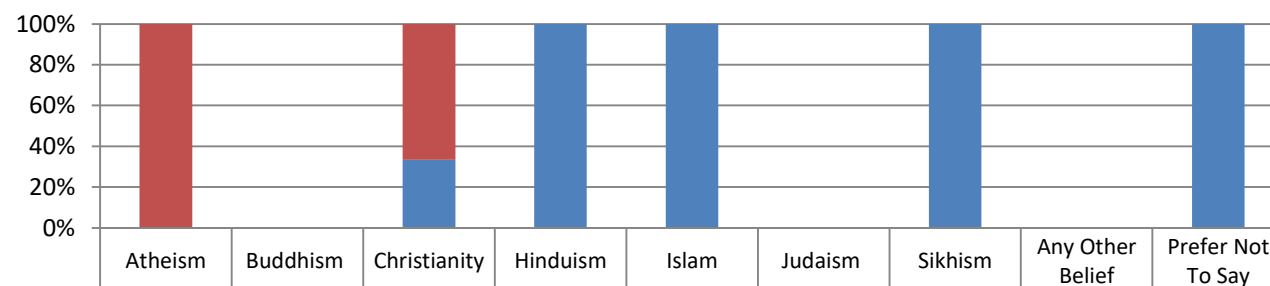


Health Visting East Service User Rating for Overall Care by Ethnicity



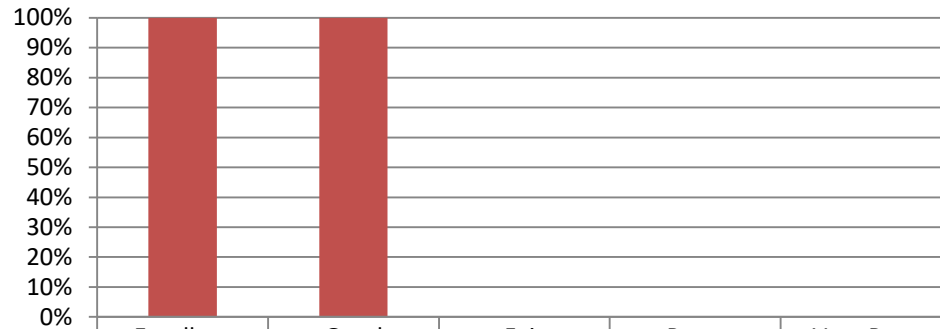
	Asian Indian, Pakistani, Chinese, or other Asian Background	Black African, Caribbean, or other Black Background	Mixed Ethnic Background	Other Ethnic Group	Prefer Not To Say	White British, Irish, or other White Background
Very Poor						
Poor						
Fair						
Good		1				2
Excellent	5	1	1			2

Health Visting East Service User Rating for Overall Care by Religion



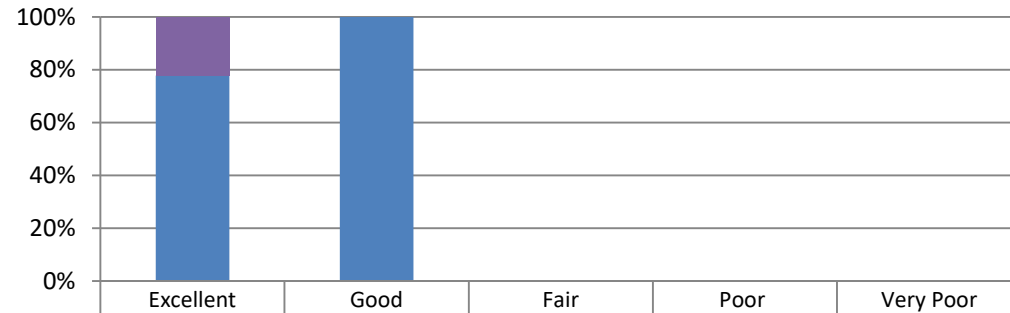
	Atheism	Buddhism	Christianity	Hinduism	Islam	Judaism	Sikhism	Any Other Belief	Prefer Not To Say
Very Poor									
Poor									
Fair									
Good	1		2						
Excellent			1	2	4		1		1

Health Visting East Service User Rating for Overall Care by Disability



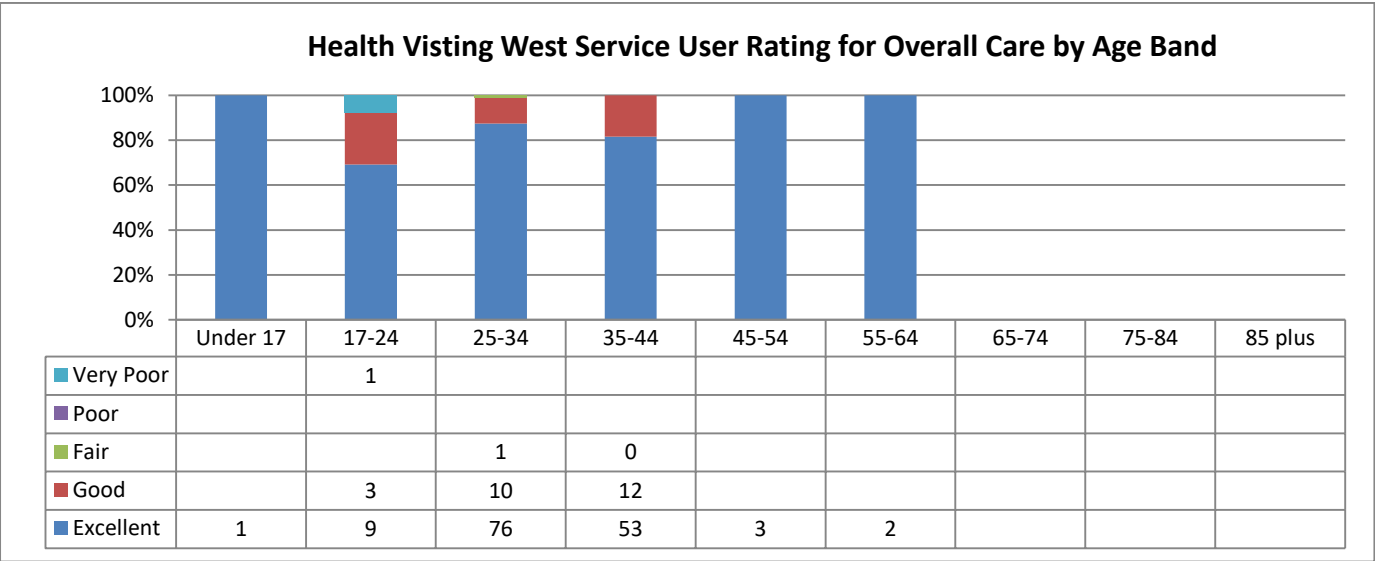
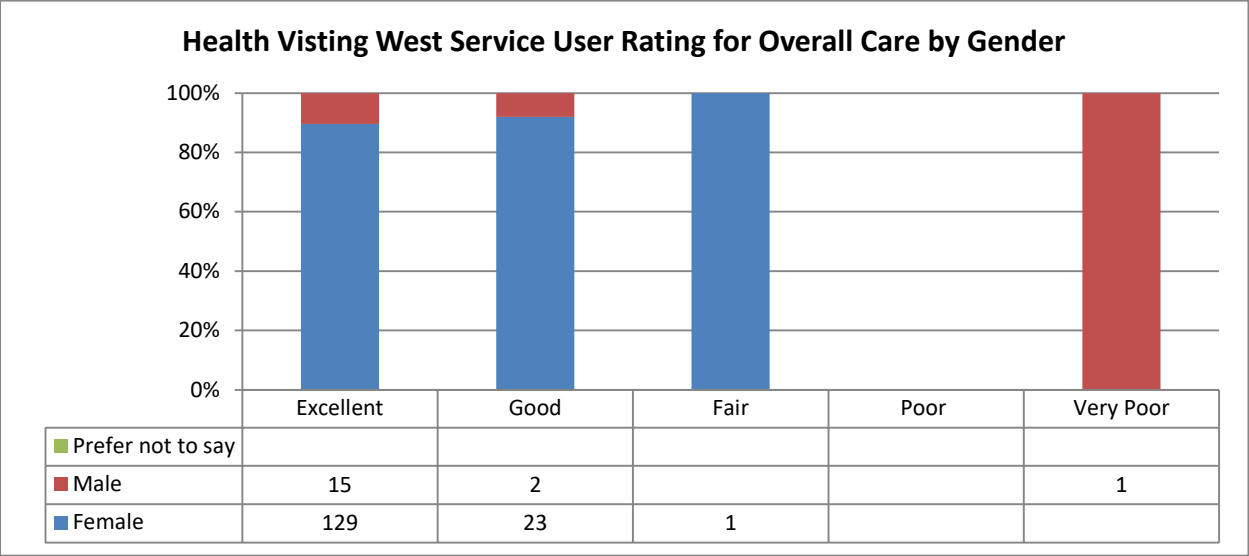
■ Prefer Not To Say					
■ No	9	3			
■ Yes					

Health Visting East Service User Rating for Overall Care by Sexual Orientation

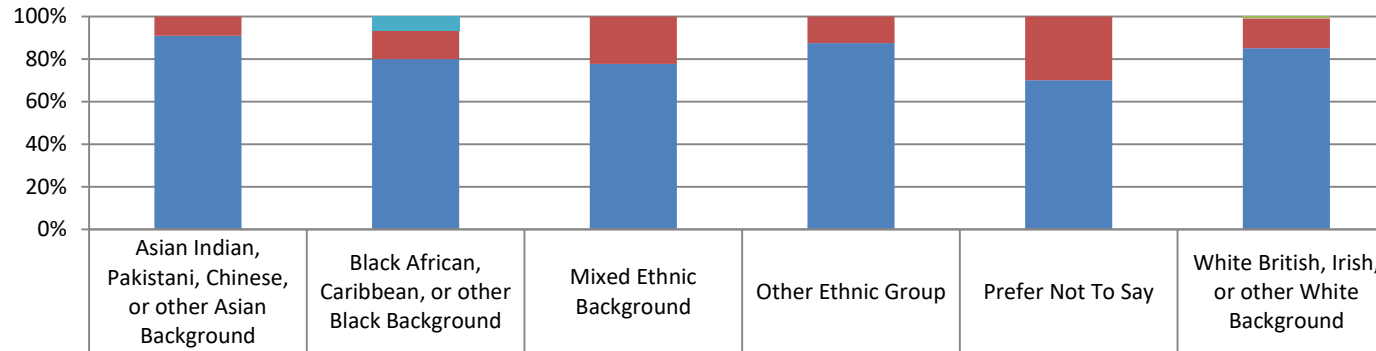


■ Prefer Not To Say	2				
■ Lesbian/Gay					
■ Bisexual					
■ Heterosexual	7	3			

E. Patience Experience rating of Overall Care for Health Visiting West

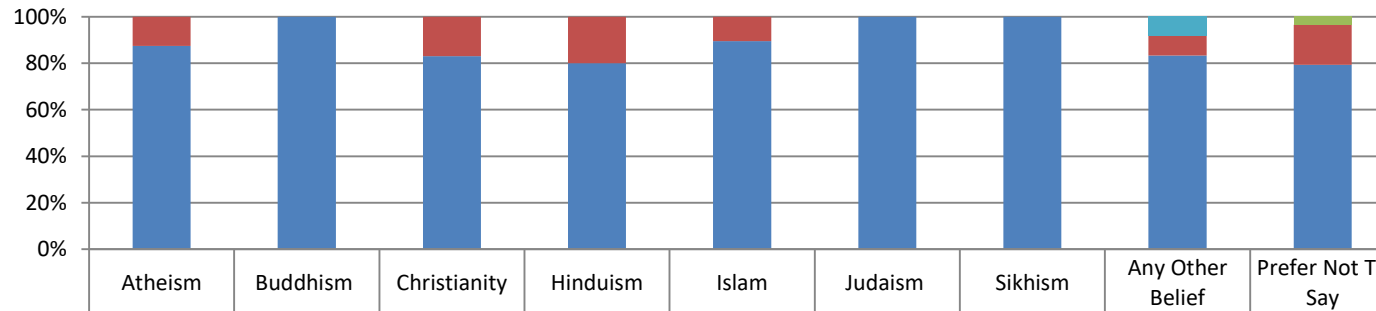


Health Visting West Service User Rating for Overall Care by Ethnicity



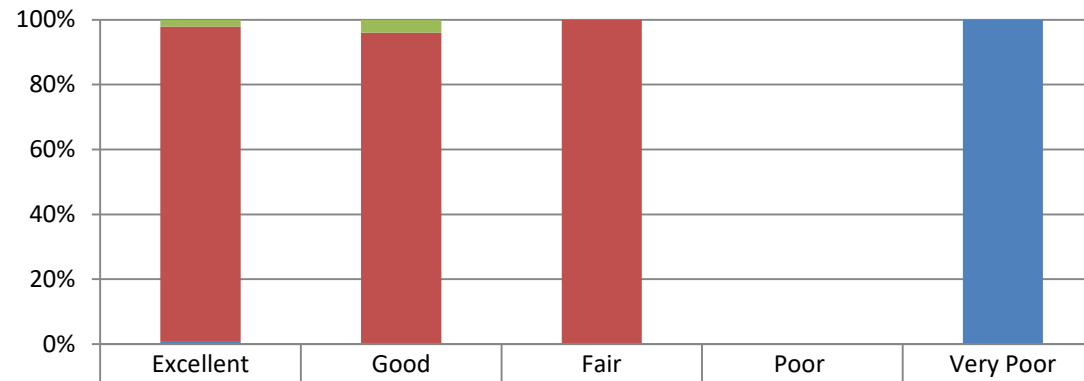
Very Poor		1				
Poor						
Fair						1
Good	2	2	2	1	3	15
Excellent	20	12	7	7	7	91

Health Visting West Service User Rating for Overall Care by Religion



Very Poor								1	
Poor									
Fair									1
Good	4		12	1	2			1	5
Excellent	28	1	59	4	17	1	1	10	23

Health Visting West Service User Rating for Overall Care by Disability



Prefer Not To Say	3	1			
No	140	24	1		
Yes	1				1

Health Visting West Service User Rating for Overall Care by Sexual Orientation

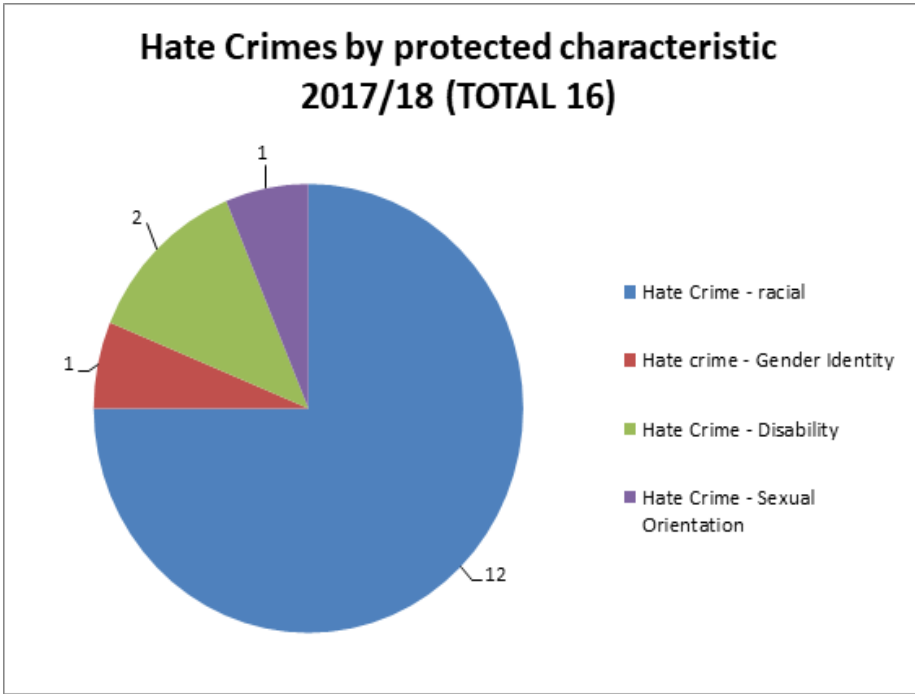
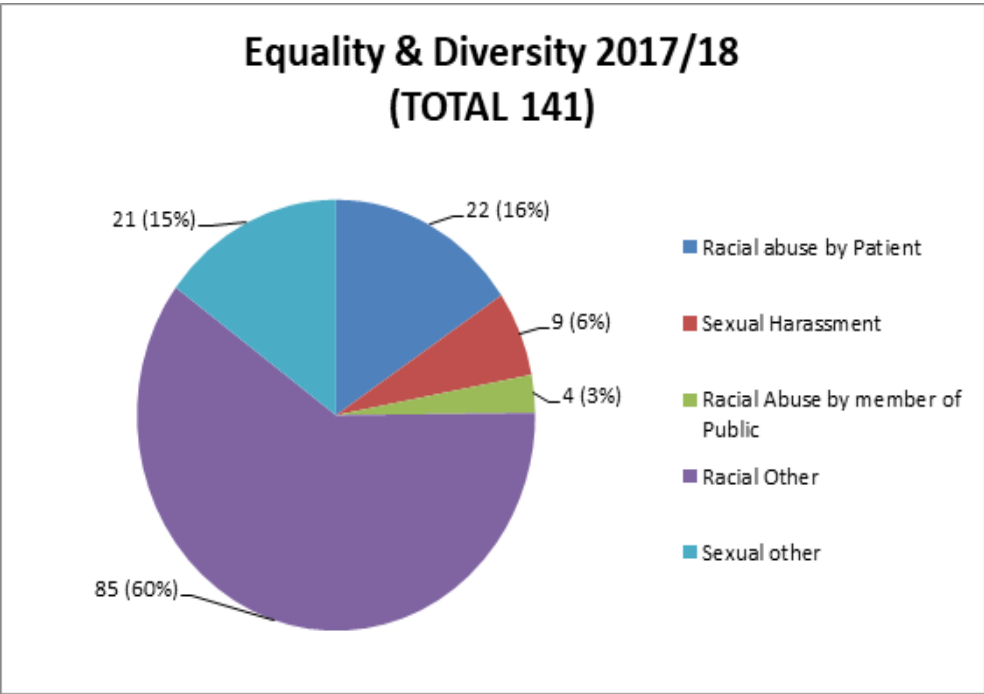


Prefer Not To Say	16	6			
Lesbian/Gay	1				
Bisexual					
Heterosexual	127	19	1		1

13. Accessible Information Standard

Row Labels	Count of ClientID	Count of ClientID2
OOA	552	10.49%
NHS BERKSHIRE WEST CCG	2678	50.91%
NHS EAST BERKSHIRE CCG	2030	38.59%
Grand Total	5260	100.00%

14. Incidents



	Total
Racial abuse by Patient	22
Sexual Harassment	9
Racial Abuse by member of Public	4
Total	35