

**Berkshire Healthcare NHS  
Foundation Trust  
Equality Monitoring Data Tables**

1 April 2016 – 31 March 2017

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## BACKGROUND TO THE TRUST AND BERKSHIRE POPULATION

Berkshire Healthcare NHS Foundation Trust provides health care for people with mental health problems and physical conditions and for some people with learning disabilities. We offer services for children and adolescents, working age adults and older people. We provide inpatient mental health services, as well as community hospital services for Berkshire. In addition to this, we provide care through locality based community teams who offer treatment and support through a range of services right across Berkshire including Reading, Slough, Windsor and Maidenhead (WAM), Wokingham, Bracknell and West Berkshire (Newbury). Most of our services are provided close to home and, where needed, in the home.

Berkshire Healthcare has been an NHS Foundation Trust since 2007. We employ more than 4,000 staff working from over 100 sites. We currently have around 10,000 Foundation Trust members.

### Our population

Berkshire is a county of approximately 860,000 people, living in six local authority areas. In the East - Bracknell, Windsor and Maidenhead, and Slough; in the West - Reading, Wokingham and West Berkshire.

According to the 2011 census, the population distribution is as follows:

- 50% women and 50% men
- 25% of the population aged 0 – 19 years, 61% aged 20 – 64 years, 12% aged 65 – 84 years, 2% aged 85 years and over.
- 0.2% are in a civil partnership
- 27% of the Berkshire population are from an ethnic minority background. Of these 7% are from non-British white background. We have used the following summary categories when presenting our patient data.

# 1. Mental Health Inpatients

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	<b>482</b>
M	<b>558</b>
<b>Grand Total</b>	<b>1040</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	<b>46.35%</b>
M	<b>53.65%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	18	357	90	17	<b>482</b>
M	12	448	85	13	<b>558</b>
<b>Grand Total</b>	<b>30</b>	<b>805</b>	<b>175</b>	<b>30</b>	<b>1040</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	60.00%	44.35%	51.43%	56.67%	<b>46.35%</b>
M	40.00%	55.65%	48.57%	43.33%	<b>53.65%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
Ethnicity_National	F	M	
Asian or Asian			
British	44	56	<b>100</b>
Black or Black			
British	25	33	<b>58</b>
Mixed	9	16	<b>25</b>
Not stated	5	13	<b>18</b>
Other Ethnic			
Groups	8	12	<b>20</b>
White	391	428	<b>819</b>
<b>Grand Total</b>	<b>482</b>	<b>558</b>	<b>1040</b>

Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
Ethnicity_National	0-19 years	20-64 years	65-84 years	85+ years	
Asian or Asian					
British	<5	91	7	<5	<b>100</b>
Black or Black					
British	0	54	<5	0	<b>58</b>
Mixed	0	24	0	<5	<b>25</b>
Not stated	0	16	<5	0	<b>18</b>
Other Ethnic					
Groups	<5	18	<5	0	<b>20</b>
White	28	602	161	28	<b>819</b>
<b>Grand Total</b>	<b>30</b>	<b>805</b>	<b>175</b>	<b>30</b>	<b>1040</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
Ethnicity_National	F	M	
Asian or Asian			
British	9.13%	10.04%	<b>9.62%</b>
Black or Black			
British	5.19%	5.91%	<b>5.58%</b>
Mixed	1.87%	2.87%	<b>2.40%</b>
Not stated	1.04%	2.33%	<b>1.73%</b>
Other Ethnic			
Groups	1.66%	2.15%	<b>1.92%</b>
White	81.12%	76.70%	<b>78.75%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
Ethnicity_National	0-19 years	20-64 years	65-84 years	85+ years	
Asian or Asian					
British	3.33%	11.30%	4.00%	3.33%	<b>9.62%</b>
Black or Black					
British	0.00%	6.71%	2.29%	0.00%	<b>5.58%</b>
Mixed	0.00%	2.98%	0.00%	3.33%	<b>2.40%</b>
Not stated	0.00%	1.99%	1.14%	0.00%	<b>1.73%</b>
Other Ethnic					
Groups	3.33%	2.24%	0.57%	0.00%	<b>1.92%</b>
White	93.33%	74.78%	92.00%	93.33%	<b>78.75%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 2. Crisis resolution and home treatment

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	<b>1711</b>
M	<b>1661</b>
Unknown	<b>&lt;5</b>
<b>Grand Total</b>	<b>3374</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	1480	111	<5	117	<b>1711</b>
M	1493	98	5	65	<b>1661</b>
Unknown	<5	0	0	0	<b>&lt;5</b>
<b>Grand Total</b>	<b>2975</b>	<b>209</b>	<b>8</b>	<b>182</b>	<b>3374</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	<b>50.71%</b>
M	<b>49.23%</b>
Unknown	<b>0.06%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	49.75%	53.11%	37.50%	64.29%	<b>50.71%</b>
M	50.18%	46.89%	62.50%	35.71%	<b>49.23%</b>
Unknown	0.07%	0.00%	0.00%	0.00%	<b>0.06%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	18	16	0	34
Asian	152	135	0	287
Black	53	53	0	106
Mixed	39	38	0	77
Not Stated	297	311	0	608
White	1094	1059	<5	2155
White Other	58	49	0	107
<b>Grand Total</b>	<b>1711</b>	<b>1661</b>	<b>&lt;5</b>	<b>3374</b>

By Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	32	0	0	<5	34
Asian	267	10	0	10	287
Black	96	6	0	<5	106
Mixed	69	<5	0	7	77
Not Stated	537	38	<5	31	608
White	1877	152	6	120	2155
White Other	97	<5	0	8	107
<b>Grand Total</b>	<b>2975</b>	<b>209</b>	<b>8</b>	<b>182</b>	<b>3374</b>

Ethnicity by Gender Percentages				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	1.05%	0.96%	0.00%	1.01%
Asian	8.88%	8.13%	0.00%	8.51%
Black	3.10%	3.19%	0.00%	3.14%
Mixed	2.28%	2.29%	0.00%	2.28%
Not Stated	17.36%	18.72%	0.00%	18.02%
White	63.94%	63.76%	100.00%	63.87%
White Other	3.39%	2.95%	0.00%	3.17%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	1.08%	0.00%	0.00%	1.10%	1.01%
Asian	8.97%	4.78%	0.00%	5.49%	8.51%
Black	3.23%	2.87%	0.00%	2.20%	3.14%
Mixed	2.32%	0.48%	0.00%	3.85%	2.28%
Not Stated	18.05%	18.18%	25.00%	17.03%	18.02%
White	63.09%	72.73%	75.00%	65.93%	63.87%
White Other	3.26%	0.96%	0.00%	4.40%	3.17%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

### 3. Community Mental Health

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	1711
M	1661
Unknown	<5
<b>Grand Total</b>	<b>3374</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	1480	111	<5	117	1711
M	1493	98	5	65	1661
Unknown	<5	0	0	0	<5
<b>Grand Total</b>	<b>2975</b>	<b>209</b>	<b>8</b>	<b>182</b>	<b>3374</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	50.71%
M	49.23%
Unknown	0.06%
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	49.75%	53.11%	37.50%	64.29%	50.71%
M	50.18%	46.89%	62.50%	35.71%	49.23%
Unknown	0.07%	0.00%	0.00%	0.00%	0.06%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>



Ethnicity by Gender Numbers				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	18	16	0	<b>34</b>
Asian	152	135	0	<b>287</b>
Black	53	53	0	<b>106</b>
Mixed	39	38	0	<b>77</b>
Not Stated	297	311	0	<b>608</b>
White	1094	1059	<5	<b>2155</b>
White Other	58	49	0	<b>107</b>
<b>Grand Total</b>	<b>1711</b>	<b>1661</b>	<b>&lt;5</b>	<b>3374</b>

By Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	32	0	0	<5	<b>34</b>
Asian	267	10	0	10	<b>287</b>
Black	96	6	0	<5	<b>106</b>
Mixed	69	<5	0	7	<b>77</b>
Not Stated	537	38	<5	31	<b>608</b>
White	1877	152	6	120	<b>2155</b>
White Other	97	<5	0	8	<b>107</b>
<b>Grand Total</b>	<b>2975</b>	<b>209</b>	<b>8</b>	<b>182</b>	<b>3374</b>

Ethnicity by Gender Percentages				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	1.05%	0.96%	0.00%	<b>1.01%</b>
Asian	8.88%	8.13%	0.00%	<b>8.51%</b>
Black	3.10%	3.19%	0.00%	<b>3.14%</b>
Mixed	2.28%	2.29%	0.00%	<b>2.28%</b>
Not Stated	17.36%	18.72%	0.00%	<b>18.02%</b>
White	63.94%	63.76%	100.00%	<b>63.87%</b>
White Other	3.39%	2.95%	0.00%	<b>3.17%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	1.08%	0.00%	0.00%	1.10%	<b>1.01%</b>
Asian	8.97%	4.78%	0.00%	5.49%	<b>8.51%</b>
Black	3.23%	2.87%	0.00%	2.20%	<b>3.14%</b>
Mixed	2.32%	0.48%	0.00%	3.85%	<b>2.28%</b>
Not Stated	18.05%	18.18%	25.00%	17.03%	<b>18.02%</b>
White	63.09%	72.73%	75.00%	65.93%	<b>63.87%</b>
White Other	3.26%	0.96%	0.00%	4.40%	<b>3.17%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

#### 4. Memory Clinic

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	<b>3007</b>
M	<b>2103</b>
<b>Grand Total</b>	<b>5110</b>

Male & Female Clients by age group Numbers				
Count of ClientID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	108	1525	1374	<b>3007</b>
M	121	1298	684	<b>2103</b>
<b>Grand Total</b>	<b>229</b>	<b>2823</b>	<b>2058</b>	<b>5110</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	<b>58.85%</b>
M	<b>41.15%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages				
Count of ClientID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	47.16%	54.02%	66.76%	<b>58.85%</b>
M	52.84%	45.98%	33.24%	<b>41.15%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand			
Any Other Ethnic Group	20	13	<b>33</b>
Asian	123	110	<b>233</b>
Black	40	34	<b>74</b>
Mixed	10	8	<b>18</b>
Not Stated	470	358	<b>828</b>
White	2290	1557	<b>3847</b>
White Other	54	23	<b>77</b>
<b>Grand Total</b>	<b>3007</b>	<b>2103</b>	<b>5110</b>

By Age Band & Ethnicity Numbers				
Count of ClientID	AgeBand			Grand Total
	20-64 years	65-84 years	85+ years	
EthnicBand				
Any Other Ethnic Group	<5	22	10	<b>33</b>
Asian	16	172	45	<b>233</b>
Black	5	52	17	<b>74</b>
Mixed	<5	9	8	<b>18</b>
Not Stated	43	484	301	<b>828</b>
White	158	2036	1653	<b>3847</b>
White Other	5	48	24	<b>77</b>
<b>Grand Total</b>	<b>229</b>	<b>2823</b>	<b>2058</b>	<b>5110</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand			
Any Other Ethnic Group	0.67%	0.62%	<b>0.65%</b>
Asian	4.09%	5.23%	<b>4.56%</b>
Black	1.33%	1.62%	<b>1.45%</b>
Mixed	0.33%	0.38%	<b>0.35%</b>
Not Stated	15.63%	17.02%	<b>16.20%</b>
White	76.16%	74.04%	<b>75.28%</b>
White Other	1.80%	1.09%	<b>1.51%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages				
Count of ClientID	AgeBand			Grand Total
	20-64 years	65-84 years	85+ years	
EthnicBand				
Any Other Ethnic Group	0.44%	0.78%	0.49%	<b>0.65%</b>
Asian	6.99%	6.09%	2.19%	<b>4.56%</b>
Black	2.18%	1.84%	0.83%	<b>1.45%</b>
Mixed	0.44%	0.32%	0.39%	<b>0.35%</b>
Not Stated	18.78%	17.14%	14.63%	<b>16.20%</b>
White	69.00%	72.12%	80.32%	<b>75.28%</b>
White Other	2.18%	1.70%	1.17%	<b>1.51%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 5. IAPT

Table 1.1 Gender and Age

IAPT - Numbers By Gender & Age Band						
Gender	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
F	34	10075	560	260	12	10941
M	16	4863	313	169	8	5369
<b>Grand Total</b>	<b>50</b>	<b>14938</b>	<b>873</b>	<b>429</b>	<b>20</b>	<b>16310</b>

IAPT - % By Gender & Age Band						
Gender	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
F	0.21%	61.77%	3.43%	1.59%	0.07%	67.08%
M	0.10%	29.82%	1.92%	1.04%	0.05%	32.92%
<b>Grand Total</b>	<b>0.31%</b>	<b>91.59%</b>	<b>5.35%</b>	<b>2.63%</b>	<b>0.12%</b>	<b>100.00%</b>

Table 1.2 Ethnicity and Age

IAPT by Ethnicity and Age Band (under 5 in a category are excluded)						
Ethnicity	Under 18	18-64 years	65-74 years	75-89 years	90+ years	Grand Total
Any Other Ethnic Group		252	9	7		268
Null		631	77	72		780
Asian or Asian British		1449	48	10		1507
Black or Black British		434	7	5		446
Mixed		414				414
Not Stated		58	6	6		70
White	41	11705	722	328	18	12814
<b>Grand Total</b>	<b>41</b>	<b>14943</b>	<b>869</b>	<b>428</b>	<b>18</b>	<b>16299</b>

<b>IAPT by Ethnicity and Age Band (under 5 in a category are excluded)</b>						
<b>Ethnicity</b>	<b>Under 18</b>	<b>18-64 years</b>	<b>65-74 years</b>	<b>75-89 years</b>	<b>90+ years</b>	<b>Grand Total</b>
<b>Any Other Ethnic Group</b>		1.55%				1.64%
<b>Null</b>	0.00%	3.87%	0.47%	0.44%	0.00%	4.79%
<b>Asian</b>		8.89%	0.29%	0.06%		9.25%
<b>Black</b>		2.66%	0.04%	0.03%		2.74%
<b>Mixed</b>		2.54%				2.54%
<b>Not Stated</b>		0.36%	0.04%	0.04%		0.43%
<b>White</b>	0.25%	71.81%	4.43%	2.01%	0.11%	78.62%
<b>Grand Total</b>	<b>0.25%</b>	<b>91.68%</b>	<b>5.33%</b>	<b>2.63%</b>	<b>0.11%</b>	<b>100.00%</b>

## 6. Learning Disability Wards

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	6
M	14
<b>Grand Total</b>	<b>20</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	30.00%
M	70.00%
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Numbers			
Count of ClientID	Column Labels		
Gender	20-64 years	65-84 years	Grand Total
F	5	<5	6
M	13	<5	14
<b>Grand Total</b>	<b>18</b>	<b>&lt;5</b>	<b>20</b>

Male & Female Clients by age group Percentages			
Count of ClientID	Column Labels		
Gender	20-64 years	65-84 years	Grand Total
F	27.78%	50.00%	30.00%
M	72.22%	50.00%	70.00%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
	Ethnicity_National	F	
Asian or Asian			
British	<5	<5	<5
White	5	9	14
Black or Black			
British	0	<5	<5
Other Ethnic Groups	0	<5	<5
<b>Grand Total</b>	<b>6</b>	<b>14</b>	<b>20</b>

By Age Band & Ethnicity Numbers			
Count of ClientID	AgeBand		Grand Total
	Ethnicity_National	20-64 years	
Asian or Asian			
British	<5	0	<5
White	12	<5	14
Black or Black			
British	<5	0	<5
Other Ethnic Groups	<5	0	<5
<b>Grand Total</b>	<b>18</b>	<b>&lt;5</b>	<b>20</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
	Ethnicity_National	F	
Asian or Asian			
British	16.67%	14.29%	15.00%
White	83.33%	64.29%	70.00%
Black or Black			
British	0.00%	7.14%	5.00%
Other Ethnic Groups	0.00%	14.29%	10.00%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages			
Count of ClientID	AgeBand		Grand Total
	Ethnicity_National	20-64 years	
Asian or Asian			
British	16.67%	0.00%	15.00%
White	66.67%	100.00%	70.00%
Black or Black			
British	5.56%	0.00%	5.00%
Other Ethnic Groups	11.11%	0.00%	10.00%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 7. Community Team with People with Learning Disability

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	<b>838</b>
M	<b>1095</b>
<b>Grand Total</b>	<b>1933</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	727	80	5	26	<b>838</b>
M	924	116	5	50	<b>1095</b>
<b>Grand Total</b>	<b>1651</b>	<b>196</b>	<b>10</b>	<b>76</b>	<b>1933</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	<b>43.35%</b>
M	<b>56.65%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
Gender	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
F	44.03%	40.82%	50.00%	34.21%	<b>43.35%</b>
M	55.97%	59.18%	50.00%	65.79%	<b>56.65%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>



Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand	F	M	Grand Total
Any Other Ethnic Group	<5	7	10
Asian	83	81	164
Black	11	27	38
Mixed	10	13	23
Not Stated	131	172	303
White	585	761	1346
White Other	15	34	49
<b>Grand Total</b>	<b>838</b>	<b>1095</b>	<b>1933</b>

By Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	7	0	0	<5	10
Asian	157	0	0	7	164
Black	36	<5	0	<5	38
Mixed	20	<5	0	<5	23
Not Stated	251	31	<5	18	303
White	1138	159	7	42	1346
White Other	42	<5	0	<5	49
<b>Grand Total</b>	<b>1651</b>	<b>196</b>	<b>10</b>	<b>76</b>	<b>1933</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand	F	M	Grand Total
Any Other Ethnic Group	0.36%	0.64%	0.52%
Asian	9.90%	7.40%	8.48%
Black	1.31%	2.47%	1.97%
Mixed	1.19%	1.19%	1.19%
Not Stated	15.63%	15.71%	15.68%
White	69.81%	69.50%	69.63%
White Other	1.79%	3.11%	2.53%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
	20-64 years	65-84 years	85+ years	0-19 years	
EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	Grand Total
Any Other Ethnic Group	0.42%	0.00%	0.00%	3.95%	0.52%
Asian	9.51%	0.00%	0.00%	9.21%	8.48%
Black	2.18%	0.51%	0.00%	1.32%	1.97%
Mixed	1.21%	0.51%	0.00%	2.63%	1.19%
Not Stated	15.20%	15.82%	30.00%	23.68%	15.68%
White	68.93%	81.12%	70.00%	55.26%	69.63%
White Other	2.54%	2.04%	0.00%	3.95%	2.53%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 8. Community Health

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	66741
M	54512
Unknown	<5
<b>Grand Total</b>	<b>121256</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	21073	23972	14319	7377	66741
M	24859	13788	11911	3954	54512
Unknown	<5	<5	<5	<5	<5
<b>Grand Total</b>	<b>45932</b>	<b>37762</b>	<b>26230</b>	<b>11332</b>	<b>121256</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	55.04%
M	44.96%
Unknown	0.00%
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
Gender	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
F	45.88%	63.48%	54.59%	65.10%	55.04%
M	54.12%	36.51%	45.41%	34.89%	44.96%
Unknown	0.00%	0.01%	0.00%	0.01%	0.00%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	685	622	0	<b>1307</b>
Asian	7982	6926	0	<b>14908</b>
Black	1686	1504	0	<b>3190</b>
Mixed	1893	1864	0	<b>3757</b>
Not Stated	12915	10683	<5	<b>23599</b>
White	38238	30102	<5	<b>68342</b>
White Other	3342	2811	0	<b>6153</b>
<b>Grand Total</b>	<b>66741</b>	<b>54512</b>	<b>&lt;5</b>	<b>121256</b>

By Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
	0-19 years	20-64 years	65-84 years	85+ years	
EthnicBand	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	859	296	126	26	<b>1307</b>
Asian	7785	5273	1592	258	<b>14908</b>
Black	1699	1032	389	70	<b>3190</b>
Mixed	3092	509	133	23	<b>3757</b>
Not Stated	7654	8448	5246	2251	<b>23599</b>
White	20829	20705	18254	8554	<b>68342</b>
White Other	4014	1499	490	150	<b>6153</b>
<b>Grand Total</b>	<b>45932</b>	<b>37762</b>	<b>26230</b>	<b>11332</b>	<b>121256</b>

Ethnicity by Gender Percentages				
Count of ClientID	Gender			Grand Total
	F	M	Unknown	
EthnicBand	F	M	Unknown	Grand Total
Any Other Ethnic Group	1.03%	1.14%	0.00%	<b>1.08%</b>
Asian	11.96%	12.71%	0.00%	<b>12.29%</b>
Black	2.53%	2.76%	0.00%	<b>2.63%</b>
Mixed	2.84%	3.42%	0.00%	<b>3.10%</b>
Not Stated	19.35%	19.60%	33.33%	<b>19.46%</b>
White	57.29%	55.22%	66.67%	<b>56.36%</b>
White Other	5.01%	5.16%	0.00%	<b>5.07%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
	0-19 years	20-64 years	65-84 years	85+ years	
EthnicBand	0-19 years	20-64 years	65-84 years	85+ years	Grand Total
Any Other Ethnic Group	1.87%	0.78%	0.48%	0.23%	<b>1.08%</b>
Asian	16.95%	13.96%	6.07%	2.28%	<b>12.29%</b>
Black	3.70%	2.73%	1.48%	0.62%	<b>2.63%</b>
Mixed	6.73%	1.35%	0.51%	0.20%	<b>3.10%</b>
Not Stated	16.66%	22.37%	20.00%	19.86%	<b>19.46%</b>
White	45.35%	54.83%	69.59%	75.49%	<b>56.36%</b>
White Other	8.74%	3.97%	1.87%	1.32%	<b>5.07%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 9. Community Health Inpatients

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
F	554
M	485
<b>Grand Total</b>	<b>1039</b>

Male & Female Clients by age group Numbers				
Count of ClientID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	22	232	300	554
M	36	232	217	485
<b>Grand Total</b>	<b>58</b>	<b>464</b>	<b>517</b>	<b>1039</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
F	53.32%
M	46.68%
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages				
Count of ClientID	Column Labels			
Gender	20-64 years	65-84 years	85+ years	Grand Total
F	37.93%	50.00%	58.03%	53.32%
M	62.07%	50.00%	41.97%	46.68%
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand			
Any Other Ethnic Group	<5	<5	5
Asian	15	23	38
Black	<5	<5	7
Mixed	<5	<5	<5
Not Stated	100	100	200
White	415	349	764
White Other	14	7	21
<b>Grand Total</b>	<b>554</b>	<b>485</b>	<b>1039</b>

By Age Band & Ethnicity Numbers				
Count of ClientID	AgeBand			Grand Total
	20-64 years	65-84 years	85+ years	
EthnicBand				
Any Other Ethnic Group	<5	<5	<5	5
Asian	<5	23	11	38
Black	<5	5	<5	7
Mixed	<5	<5	<5	<5
Not Stated	19	92	89	200
White	33	330	401	764
White Other	<5	10	10	21
<b>Grand Total</b>	<b>58</b>	<b>464</b>	<b>517</b>	<b>1039</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
	F	M	
EthnicBand			
Any Other Ethnic Group	0.54%	0.41%	<b>0.48%</b>
Asian	2.71%	4.74%	<b>3.66%</b>
Black	0.72%	0.62%	<b>0.67%</b>
Mixed	0.54%	0.21%	<b>0.38%</b>
Not Stated	18.05%	20.62%	<b>19.25%</b>
White	74.91%	71.96%	<b>73.53%</b>
White Other	2.53%	1.44%	<b>2.02%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages				
Count of ClientID	AgeBand			Grand Total
	20-64 years	65-84 years	85+ years	
EthnicBand				
Any Other Ethnic Group	0.00%	0.43%	0.58%	<b>0.48%</b>
Asian	6.90%	4.96%	2.13%	<b>3.66%</b>
Black	0.00%	1.08%	0.39%	<b>0.67%</b>
Mixed	1.72%	0.43%	0.19%	<b>0.38%</b>
Not Stated	32.76%	19.83%	17.21%	<b>19.25%</b>
White	56.90%	71.12%	77.56%	<b>73.53%</b>
White Other	1.72%	2.16%	1.93%	<b>2.02%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 10. Walk In Centre – Slough

Male & Female Clients Numbers	
Count of ClientID	
Gender	Total
Male	<b>13439</b>
Female	<b>15249</b>
<b>Grand Total</b>	<b>28688</b>

Male & Female Clients by age group Numbers					
Count of ClientID	Column Labels				
Gender	0 - 19	20 - 64	65 - 84	85 +	Grand Total
Male	4464	8055	815	105	<b>13439</b>
Female	4347	9828	936	138	<b>15249</b>
<b>Grand Total</b>	<b>8811</b>	<b>17883</b>	<b>1751</b>	<b>243</b>	<b>28688</b>

Male & Female Clients Percentages	
Count of ClientID	
Gender	Total
Male	<b>46.85%</b>
Female	<b>53.15%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages					
Count of ClientID	Column Labels				
Gender	0 - 19	20 - 64	65 - 84	85 +	Grand Total
Male	50.66%	45.04%	46.54%	43.21%	<b>46.85%</b>
Female	49.34%	54.96%	53.46%	56.79%	<b>53.15%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Ethnicity by Gender Numbers			
Count of ClientID	Gender		Grand Total
	Male	Female	
Ethnic Category			
Asian or Asian			
British	3671	3948	<b>7619</b>
Black or Black			
British	568	622	<b>1190</b>
Mixed	2440	2624	<b>5064</b>
Not Recorded	2613	2784	<b>5397</b>
Other Ethnic			
Group	811	916	<b>1727</b>
White	3336	4355	<b>7691</b>
<b>Grand Total</b>	<b>13439</b>	<b>15249</b>	<b>28688</b>

By Age Band & Ethnicity Numbers					
Count of ClientID	AgeBand				Grand Total
	0 - 19	20 - 64	65 - 84	85 +	
Ethnic Category					
Asian or Asian					
British	2618	4576	399	26	<b>7619</b>
Black or Black					
British	398	762	30	<5	<b>1190</b>
Mixed	1493	3120	397	54	<b>5064</b>
Not Recorded	1627	3372	352	46	<b>5397</b>
Other Ethnic					
Group	656	1016	44	11	<b>1727</b>
White	2019	5037	529	106	<b>7691</b>
<b>Grand Total</b>	<b>8811</b>	<b>17883</b>	<b>1751</b>	<b>243</b>	<b>28688</b>

Ethnicity by Gender Percentages			
Count of ClientID	Gender		Grand Total
	Male	Female	
Ethnic Category			
Asian or Asian			
British	27.32%	25.89%	<b>26.56%</b>
Black or Black			
British	4.23%	4.08%	<b>4.15%</b>
Mixed	18.16%	17.21%	<b>17.65%</b>
Not Recorded	19.44%	18.26%	<b>18.81%</b>
Other Ethnic			
Group	6.03%	6.01%	<b>6.02%</b>
White	24.82%	28.56%	<b>26.81%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages					
Count of ClientID	AgeBand				Grand Total
	0 - 19	20 - 64	65 - 84	85 +	
Ethnic Category					
Asian or Asian					
British	29.71%	25.59%	22.79%	10.70%	<b>26.56%</b>
Black or Black					
British	4.52%	4.26%	1.71%	0.00%	<b>4.15%</b>
Mixed	16.94%	17.45%	22.67%	22.22%	<b>17.65%</b>
Not Recorded	18.47%	18.86%	20.10%	18.93%	<b>18.81%</b>
Other Ethnic					
Group	7.45%	5.68%	2.51%	4.53%	<b>6.02%</b>
White	22.91%	28.17%	30.21%	43.62%	<b>26.81%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 11. Audiology (Hearing and Balance Service)

Male & Female Clients Numbers	
Count of ClientID	
GENDER	Total
F	<b>15512</b>
M	<b>16095</b>
NULL	<b>242</b>
<b>Grand Total</b>	<b>31849</b>

Male & Female Clients by age group Numbers						
Count of ClientID	Column Labels					
Gender	20-64 years	65-84 years	85+ years	0-19 years	Not Recorded	Grand Total
F	2958	6392	3786	2309	67	<b>15512</b>
M	2343	7587	3058	3040	67	<b>16095</b>
NULL	28	133	58	17	6	<b>242</b>
<b>Grand Total</b>	<b>5329</b>	<b>14112</b>	<b>6902</b>	<b>5366</b>	<b>140</b>	<b>31849</b>

Male & Female Clients Percentages	
Count of ClientID	
GENDER	Total
F	<b>48.70%</b>
M	<b>50.54%</b>
NULL	<b>0.76%</b>
<b>Grand Total</b>	<b>100.00%</b>

Male & Female Clients by age group Percentages						
Count of ClientID	Column Labels					
Gender	20-64 years	65-84 years	85+ years	0-19 years	Not Recorded	Grand Total
F	55.51%	45.29%	54.85%	43.03%	47.86%	<b>48.70%</b>
M	43.97%	53.76%	44.31%	56.65%	47.86%	<b>50.54%</b>
NULL	0.53%	0.94%	0.84%	0.32%	4.29%	<b>0.76%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>



Ethnicity by Gender Numbers				
Count of ClientID	GENDER			Grand Total
	EthnicBand	F	M	
Mixed	53	47	<5	<b>100</b>
White	3715	3857	53	<b>7625</b>
Not recorded	11363	11707	189	<b>23259</b>
Asian or Asian				
British	313	409	<5	<b>722</b>
Other Ethnic				
Groups	40	62	<5	<b>102</b>
Black or Black				
British	28	13	<5	<b>41</b>
<b>Grand Total</b>	<b>15512</b>	<b>16095</b>	<b>242</b>	<b>31849</b>

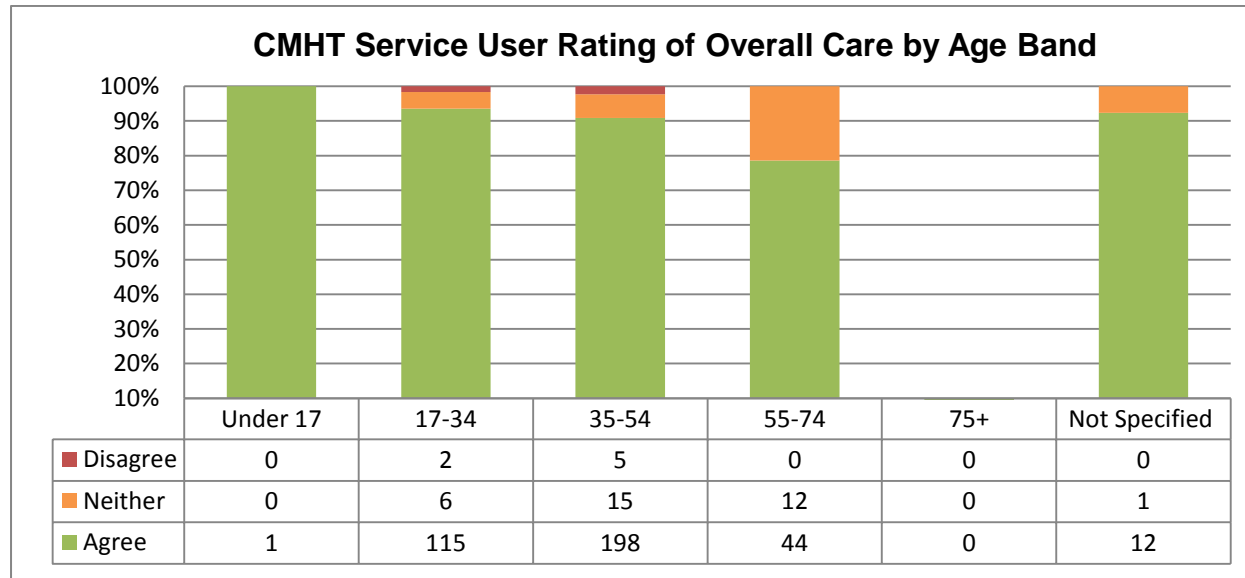
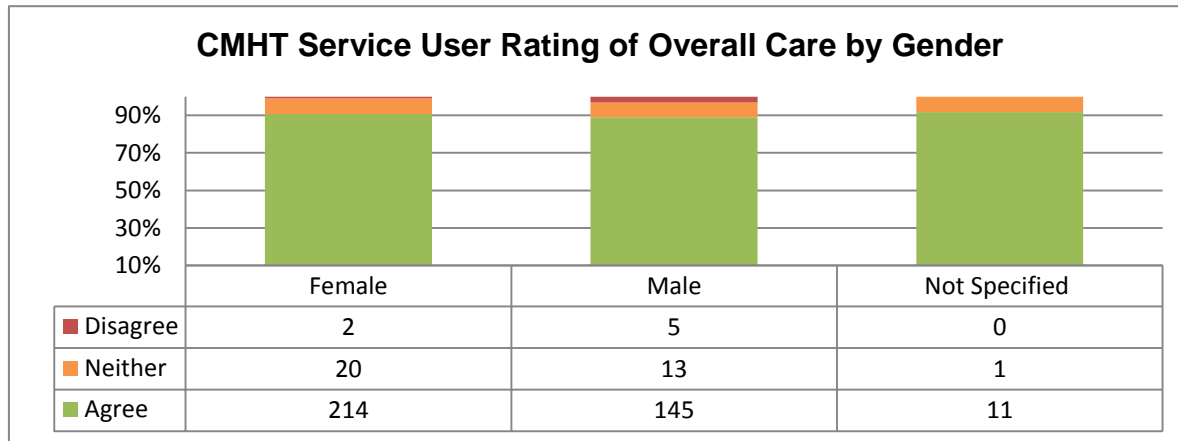
By Age Band & Ethnicity Numbers						
Count of ClientID	AgeBand					Grand Total
	EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	
Mixed	18	24	21	37	<5	<b>100</b>
White	899	3901	2203	556	66	<b>7625</b>
Not recorded	4228	9817	4616	4524	74	<b>23259</b>
Asian or Asian						
British	140	333	48	201	<5	<b>722</b>
Other Ethnic						
Groups	26	36	10	30	<5	<b>102</b>
Black or Black						
British	18	<5	<5	18	<5	<b>41</b>
<b>Grand Total</b>	<b>5329</b>	<b>14112</b>	<b>6902</b>	<b>5366</b>	<b>140</b>	<b>31849</b>

Ethnicity by Gender Percentages				
Count of ClientID	GENDER			Grand Total
	EthnicBand	F	M	
Mixed	0.34%	0.29%	0.00%	<b>0.31%</b>
White	23.95%	23.96%	21.90%	<b>23.94%</b>
Not recorded	73.25%	72.74%	78.10%	<b>73.03%</b>
Asian or Asian				
British	2.02%	2.54%	0.00%	<b>2.27%</b>
Other Ethnic				
Groups	0.26%	0.39%	0.00%	<b>0.32%</b>
Black or Black				
British	0.18%	0.08%	0.00%	<b>0.13%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

By Age Band & Ethnicity Percentages						
Count of ClientID	AgeBand					Grand Total
	EthnicBand	20-64 years	65-84 years	85+ years	0-19 years	
Mixed	0.34%	0.17%	0.30%	0.69%	0.00%	<b>0.31%</b>
White	16.87%	27.64%	31.92%	10.36%	47.14%	<b>23.94%</b>
Not recorded	79.34%	69.56%	66.88%	84.31%	52.86%	<b>73.03%</b>
Asian or Asian						
British	2.63%	2.36%	0.70%	3.75%	0.00%	<b>2.27%</b>
Other Ethnic						
Groups	0.49%	0.26%	0.14%	0.56%	0.00%	<b>0.32%</b>
Black or Black						
British	0.34%	0.01%	0.06%	0.34%	0.00%	<b>0.13%</b>
<b>Grand Total</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

## 12. Patient Experience

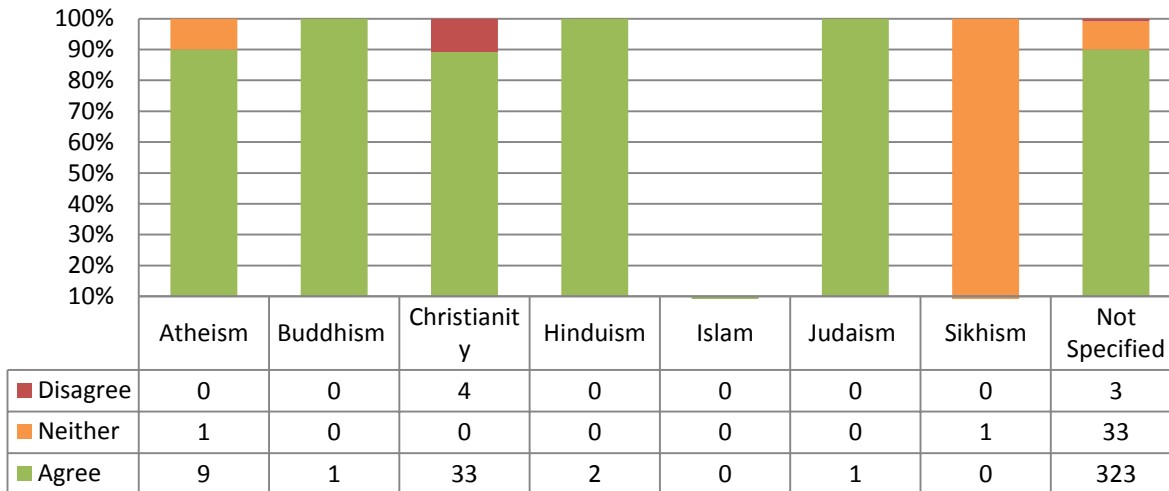
### Patience Experience rating of Overall Care for Community Mental Health Services



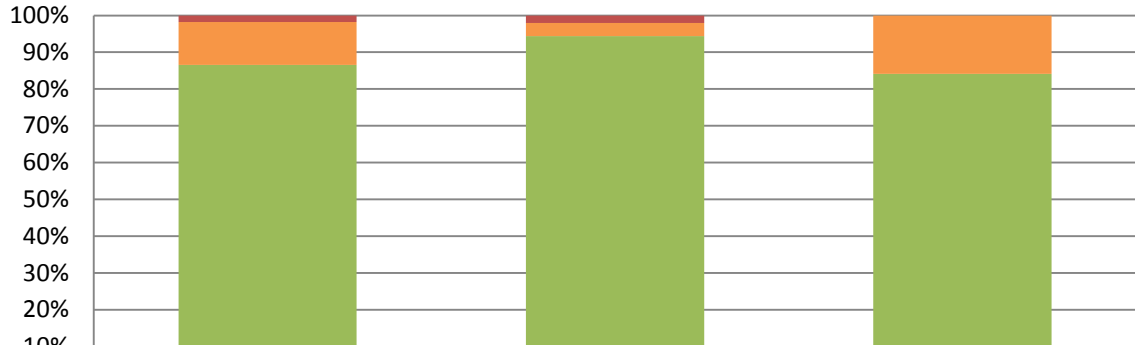
### CMHT Service User Rating of Overall Care by Ethnicity



### CMHT Service User Rating of Overall Care by Religion

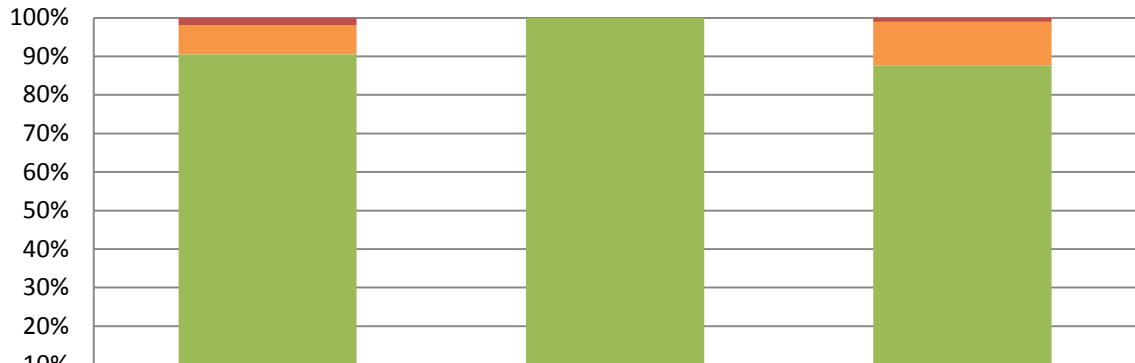


### CMHT Service User Rating of Overall Care by Disability



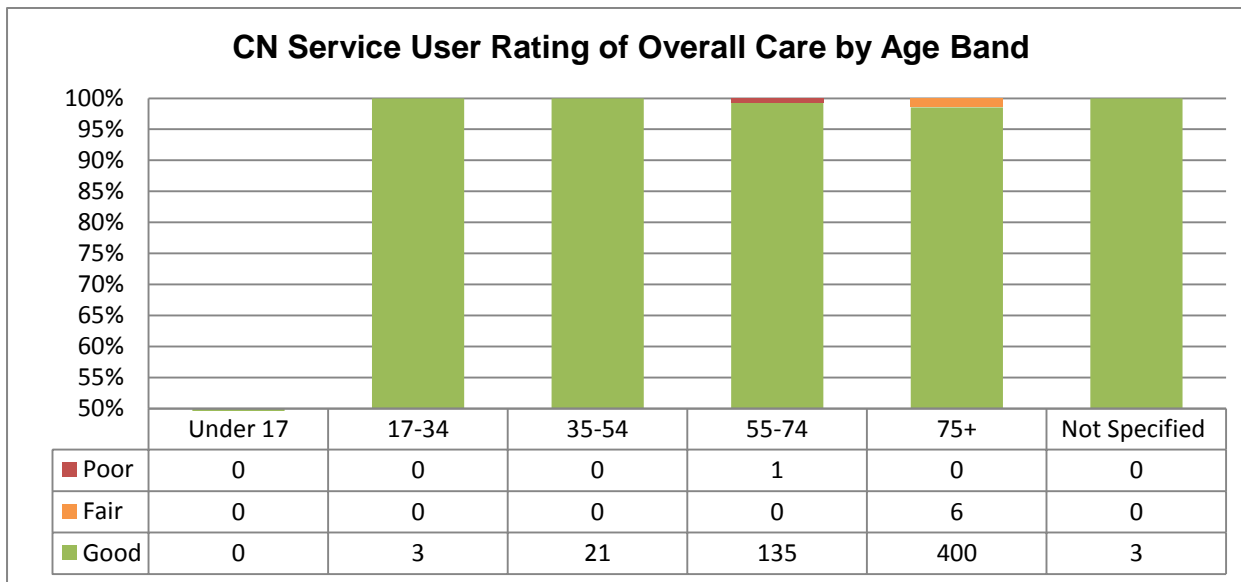
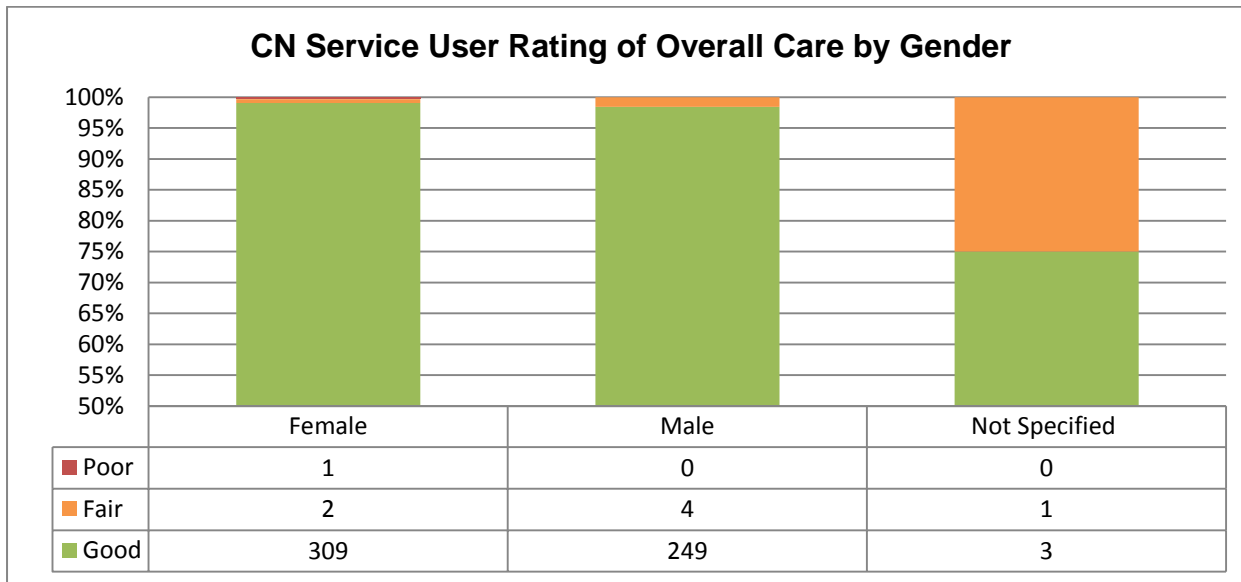
	Yes	No	Not Specified
Disagree	3	4	0
Neither	20	7	7
Agree	148	185	37

### CMHT Service User Rating of Overall Care by Sexual Orientation



	Heterosexual	LGB&T	Not Specified
Disagree	6	0	1
Neither	23	0	11
Agree	275	10	85

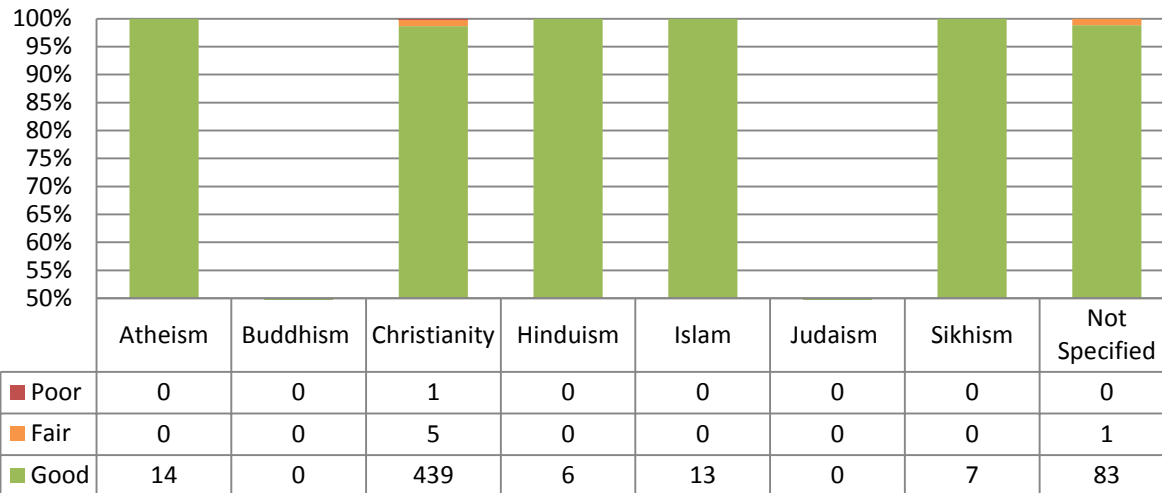
## Patience Experience rating of Overall Care for Community Nursing



**CN Service User Rating of Overall Care by Ethnicity**



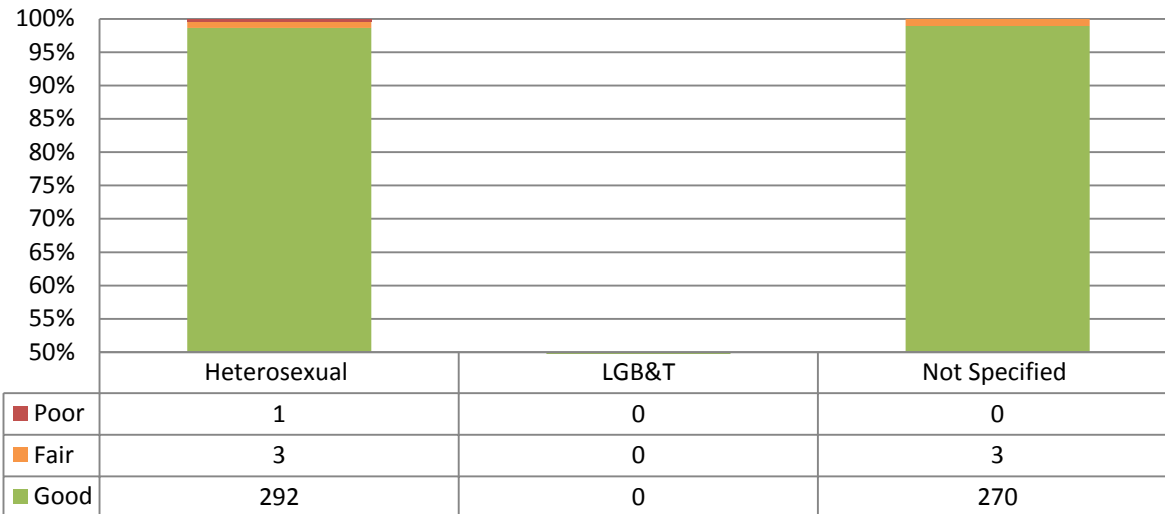
**CN Service User Rating of Overall Care by Religion**



### CN Service User Rating of Overall Care by Disability

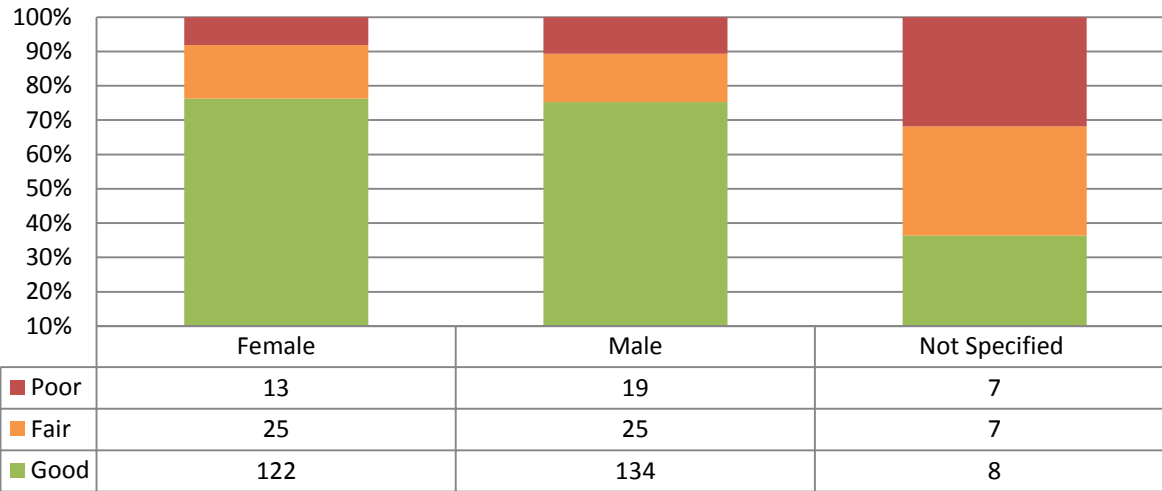


### CN Service User Rating of Overall Care by Sexual Orientation

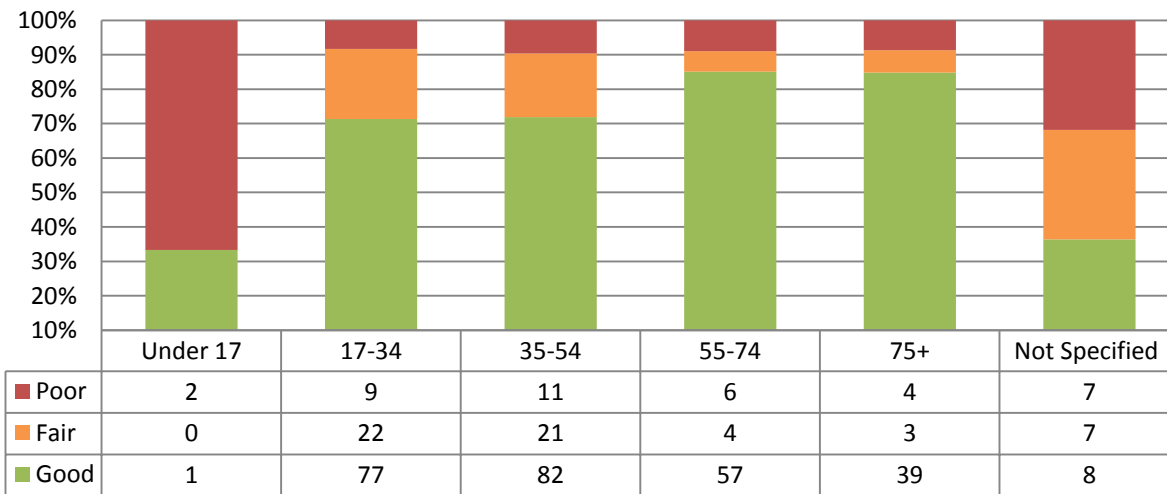


## Patience Experience rating of Overall Care for Mental Health Inpatients

### MHI Service User Rating of Overall Care by Gender

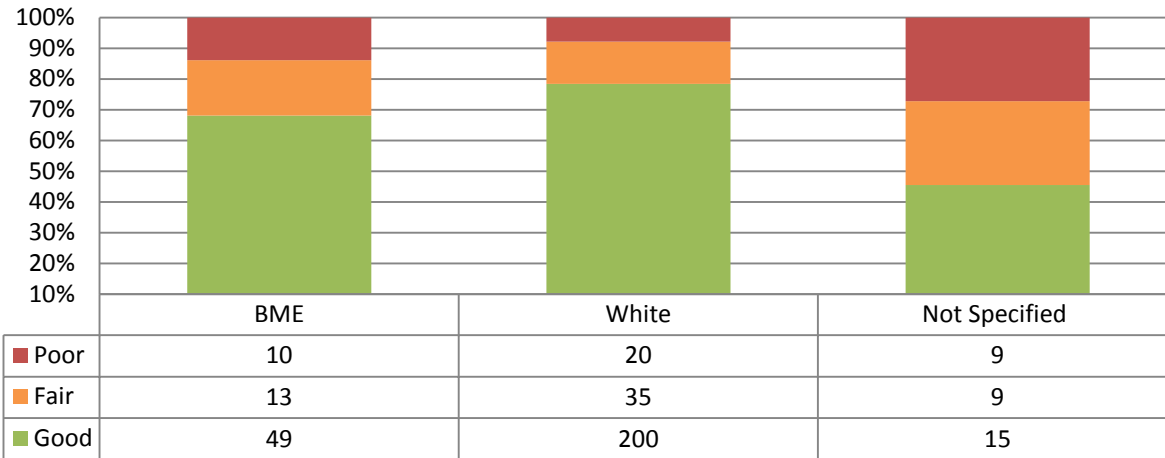


### MHI Service User Rating of Overall Care by Age Band

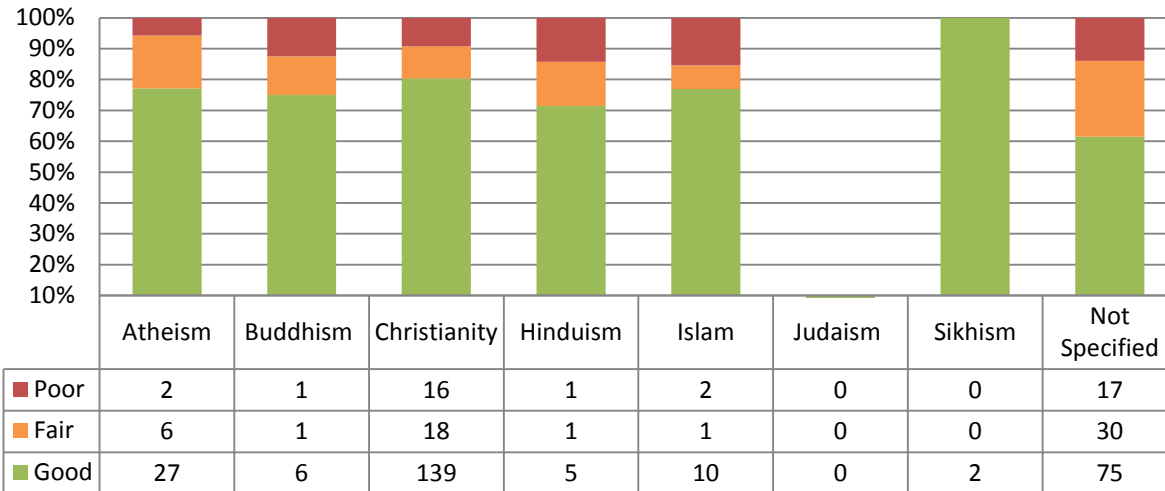




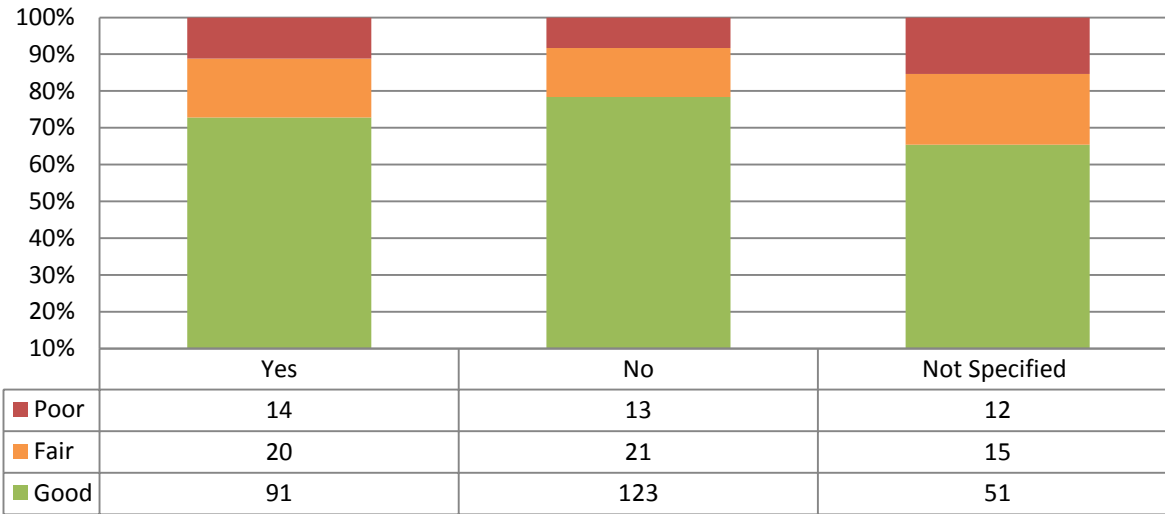
### MHI Service User Rating of Overall Care by Ethnicity



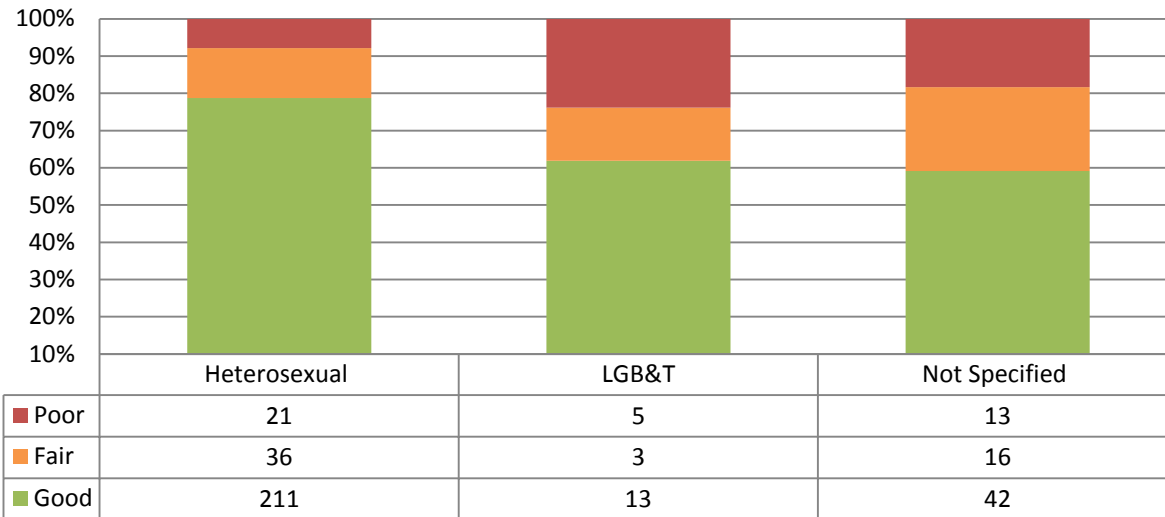
### MHI Service User Rating of Overall Care by Religion



### MHI Service User Rating of Overall Care by Disability



### MHI Service User Rating of Overall Care by Sexual Orientation

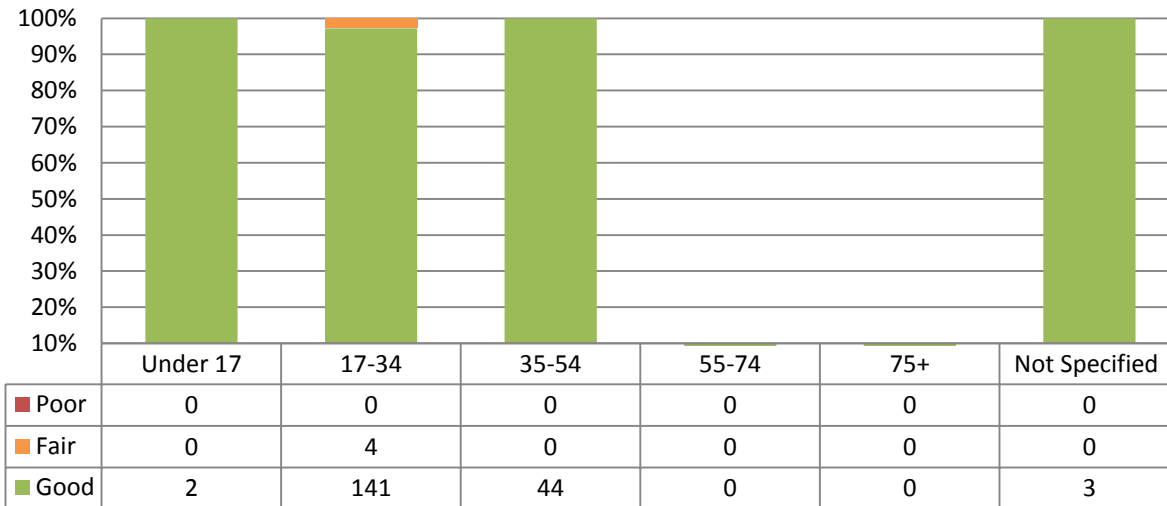


## Patience Experience rating of Overall Care for Health Visiting – East

### HV East Service User Rating of Overall Care by Gender



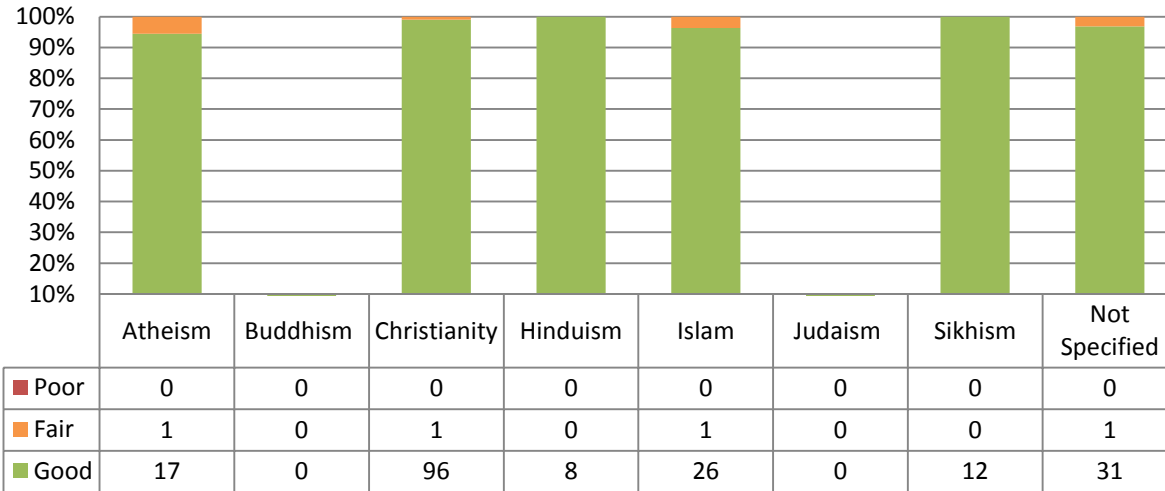
### HV East Service User Rating of Overall Care by Age Band



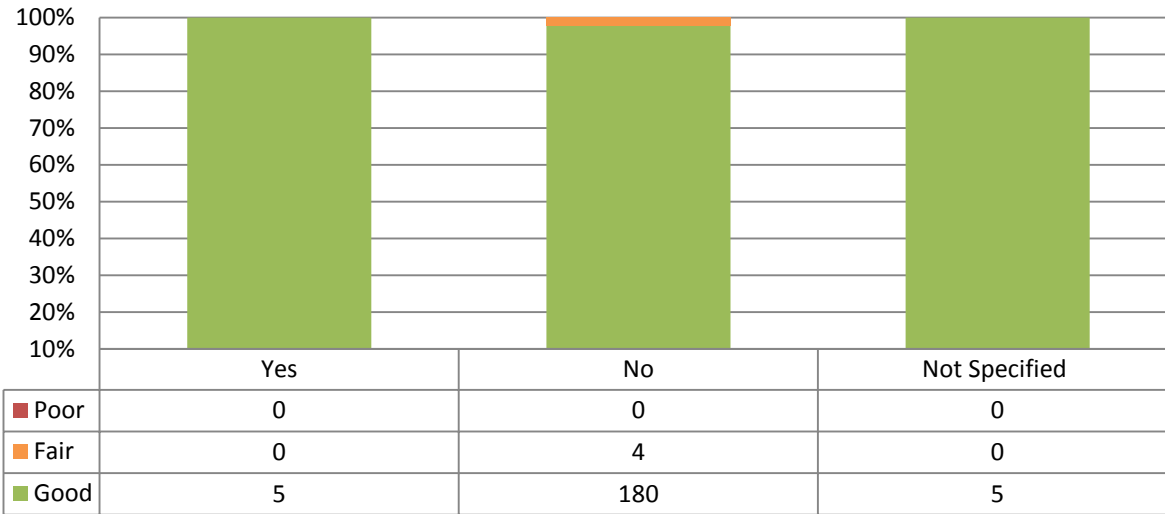
### HV East Service User Rating of Overall Care by Ethnicity



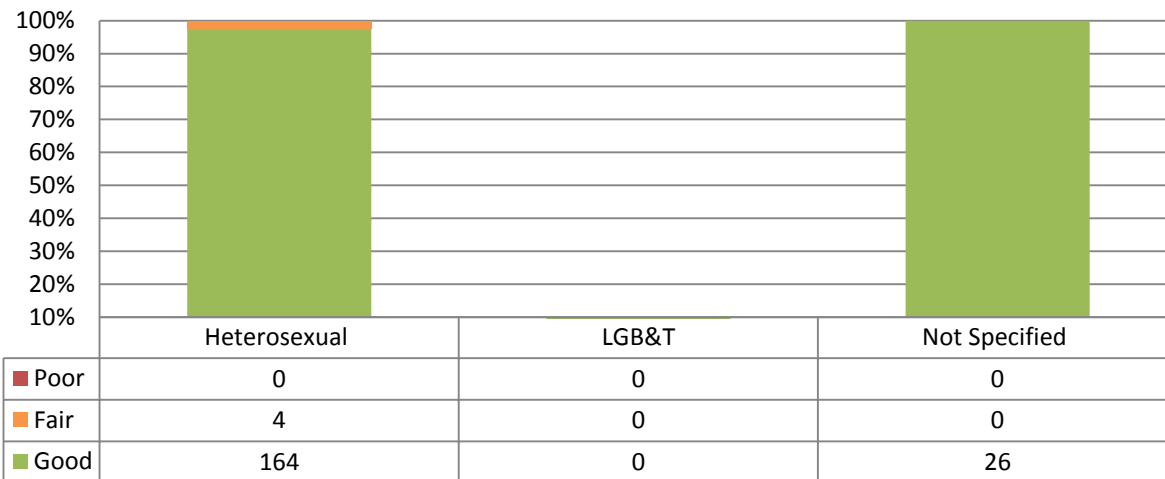
### HV East Service User Rating of Overall Care by Religion



### HV East Service User Rating of Overall Care by Disability



### HV East Service User Rating of Overall Care by Sexual Orientation

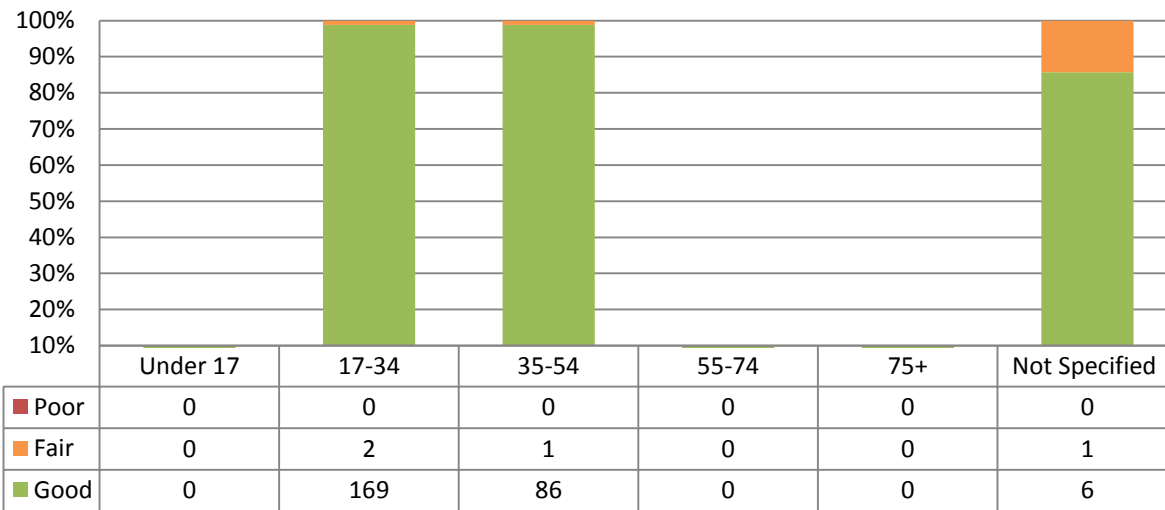


## Patience Experience rating of Overall Care for Health Visiting – West

### HV West Service User Rating of Overall Care by Gender



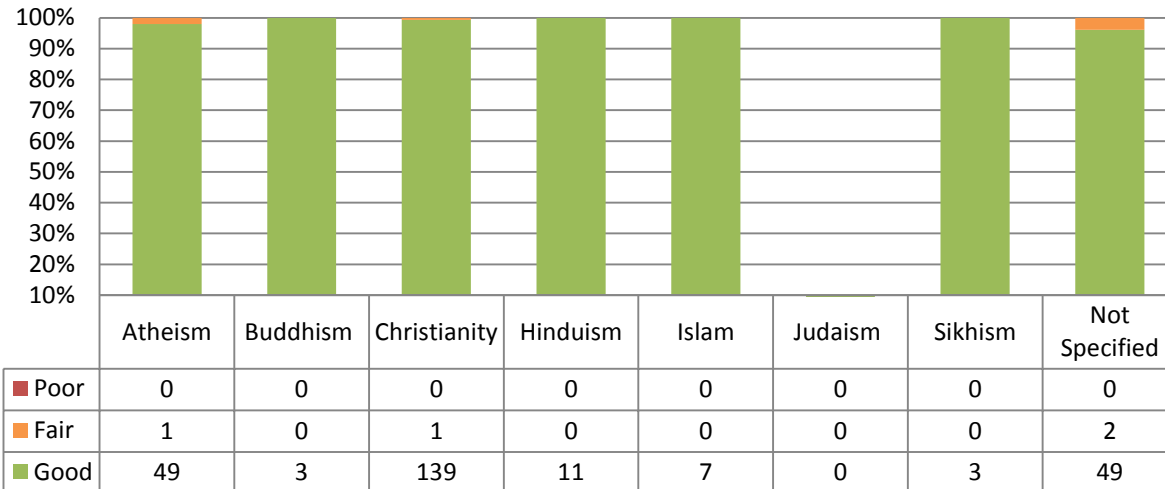
### HV West Service User Rating of Overall Care by Age Band



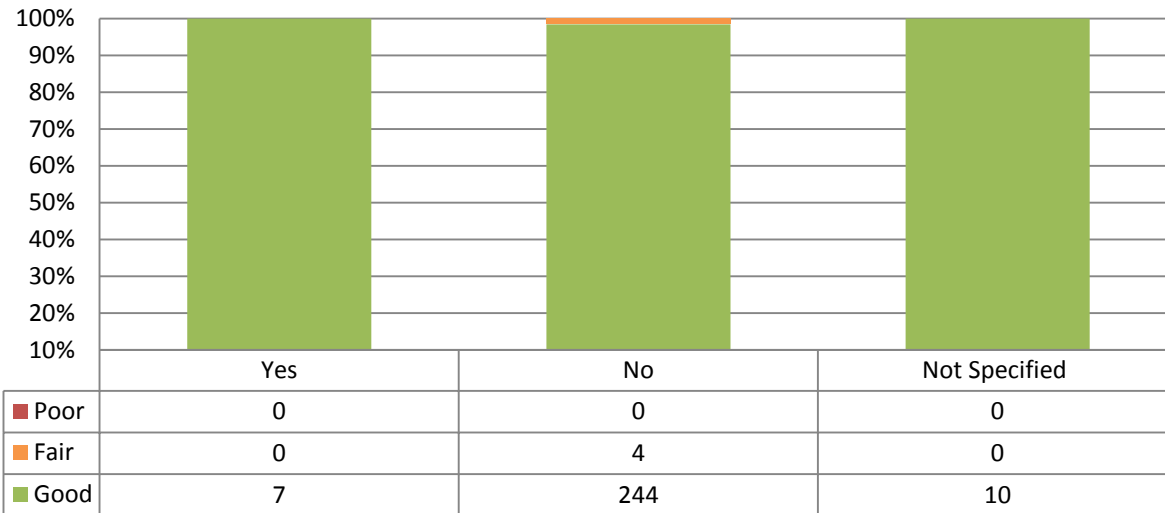
### HV West Service User Rating of Overall Care by Ethnicity



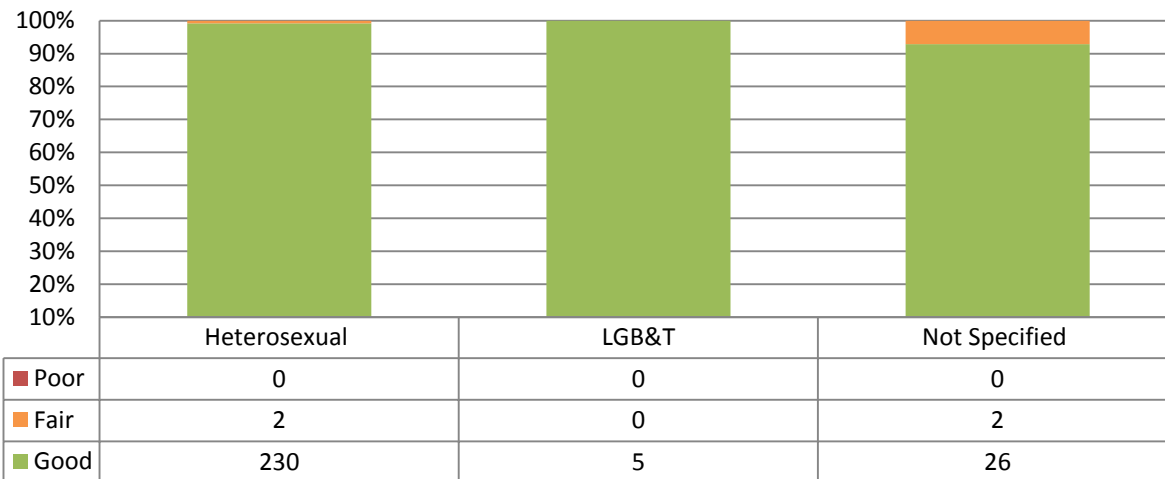
### HV West Service User Rating of Overall Care by Religion



### HV West Service User Rating of Overall Care by Disability



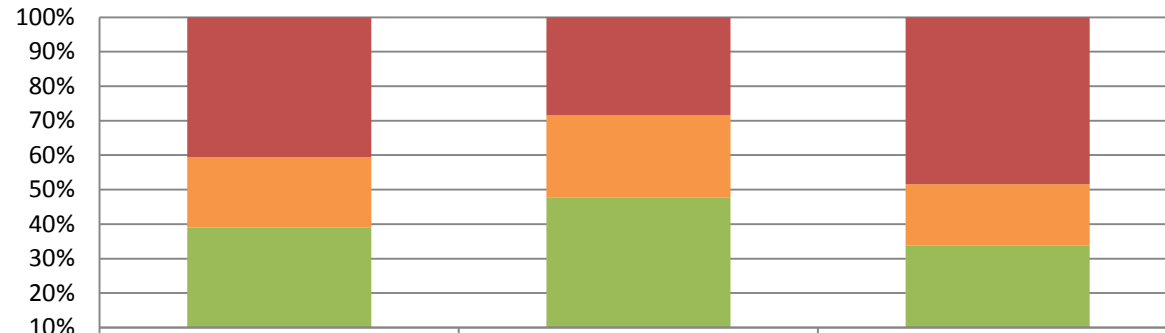
### HV West Service User Rating of Overall Care by Sexual Orientation





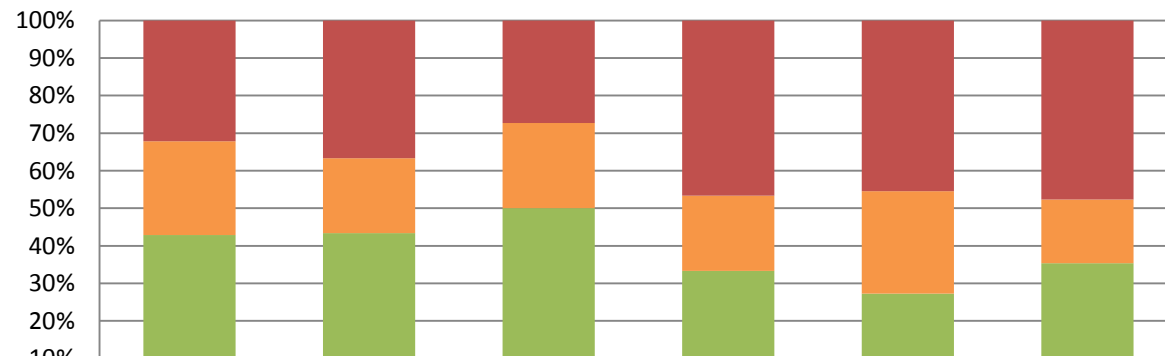
## Patience Experience rating of Overall Care for SWIHC

### SWIHC Service User Rating of Overall Care by Gender



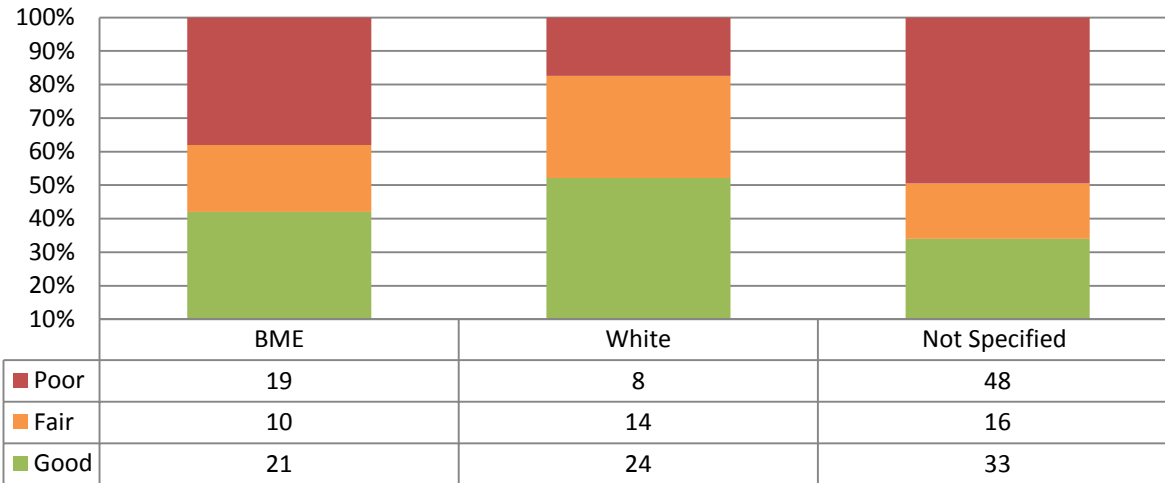
	Female	Male	Not Specified
■ Poor	26	19	30
■ Fair	13	16	11
■ Good	25	32	21

### SWIHC Service User Rating of Overall Care by Age Band

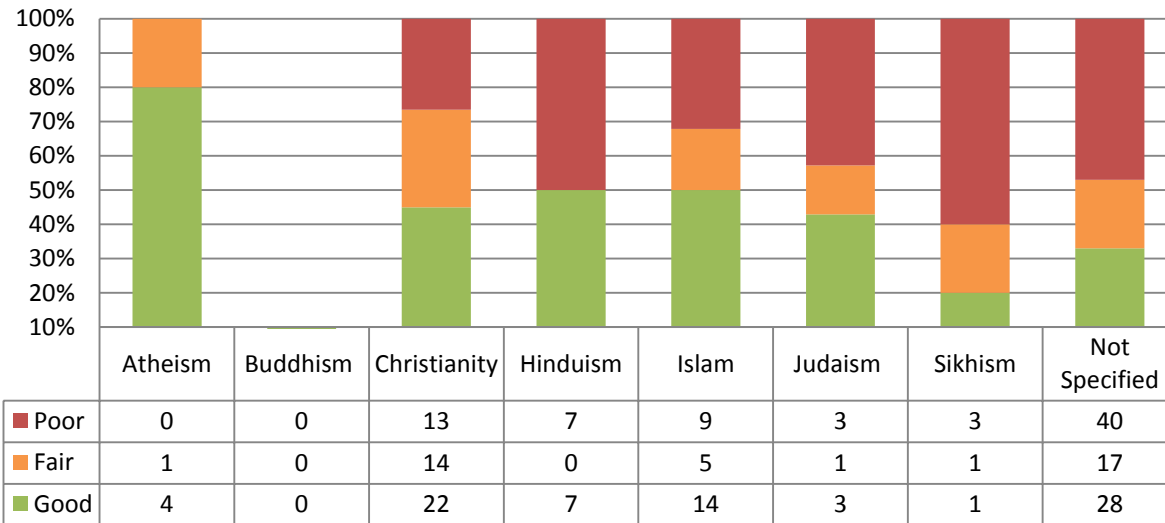


	Under 17	17-34	35-54	55-74	75+	Not Specified
■ Poor	9	11	12	7	5	31
■ Fair	7	6	10	3	3	11
■ Good	12	13	22	5	3	23

### SWIHC Service User Rating of Overall Care by Ethnicity



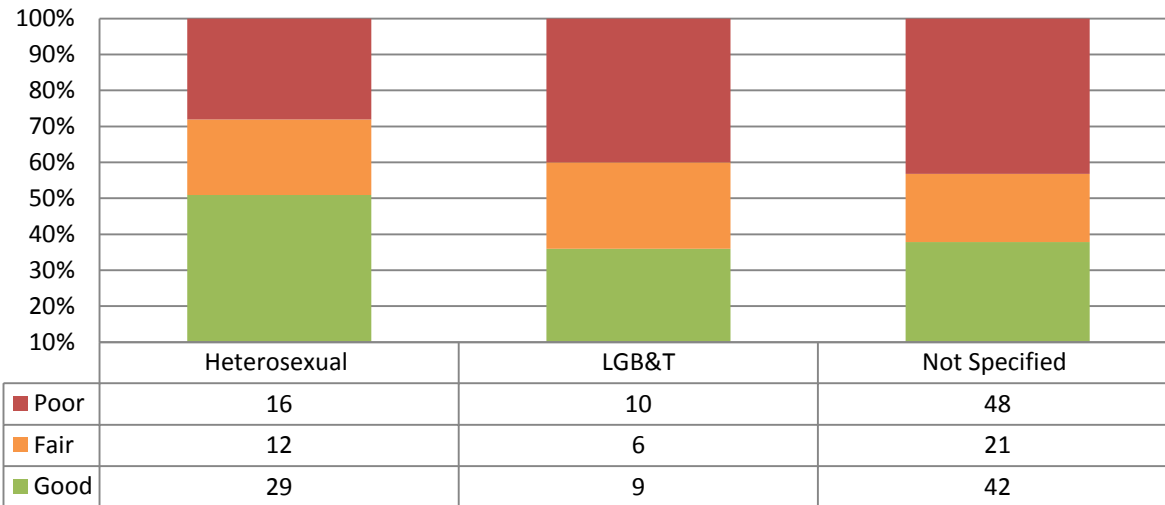
### SWIHC Service User Rating of Overall Care by Religion



**SWIHC Service User Rating of Overall Care by Disability**



**SWIHC Service User Rating of Overall Care by Sexual Orientation**



### 13. Accessible Information Standard

#### Clients with Accessible Information Standard

Row Labels	Count of ClientID	Count of ClientID2
NHS BRACKNELL AND ASCOT CCG	172	8.36%
NHS NEWBURY AND DISTRICT CCG	261	12.68%
NHS NORTH & WEST READING CCG	143	6.95%
NHS SLOUGH CCG	455	22.11%
NHS SOUTH READING CCG	195	9.48%
NHS WINDSOR, ASCOT AND MAIDENHEAD CCG	172	8.36%
NHS WOKINGHAM CCG	518	25.17%
OOA	142	6.90%
<b>Grand Total</b>	<b>2058</b>	<b>100.00%</b>

## 14. Incidents

### Equality & Diversity

Alleged sexual assault	4
Racial abuse by public	3
Racial abuse by Patient	18
Sexual Harassment	8
Other	101
<b>TOTAL</b>	<b>134</b>

14%

Total Phys & Non-Phys  
Assaults 930