

NHS Frimley and Berkshire Healthcare NHS Foundation Trust

Engagement Report: Relocation of Jubilee Ward

Executive Summary

The engagement process for the proposed relocation of Jubilee Ward from Upton Hospital in Slough to St. Mark's Hospital in Maidenhead was designed to ensure that patient, public, and stakeholder perspectives were thoroughly considered. The majority of feedback was positive, with strong support for the move due to the benefits of a modern, purpose-built facility that will enhance patient care, rehabilitation, and staff experience. Co-locating with Henry Tudor Ward will also provide better access to senior clinical staff.

Concerns were raised regarding transport accessibility for Slough residents and the perception of reduced healthcare investment in the area. However, the existing transport links have been reviewed and found to be viable. Additionally, significant investment is ongoing in Slough, including the development of a new Community Diagnostic Centre to improve local healthcare provision.

The overall response to the relocation has been supportive, with stakeholders recognising the long-term benefits to patient care and service sustainability. NHS Frimley and Berkshire Healthcare NHS Foundation Trust will continue to work closely with stakeholders to ensure a smooth transition and address any remaining concerns.

1. Introduction

1.1 Purpose of the report

This report provides a comprehensive review of the engagement process regarding the proposed relocation of Jubilee Ward from Upton Hospital in Slough to St. Mark's Hospital in Maidenhead. It details the rationale for the relocation alongside patient, public, stakeholder and staff feedback. Key themes have been identified and next steps outlined to ensure transparency and inclusivity in decision-making.



1.2 Background and context

NHS Frimley and Berkshire Healthcare NHS Foundation Trust (Berkshire Healthcare) conducted a detailed review of options regarding the relocation of Jubilee Ward, a well-regarded community inpatient ward, currently based within Upton Hospital, Slough. The ward offers essential short-term care and discharge support for patients with diverse needs.

Jubilee Ward provides post-acute care, helping patients transition from hospital stays to either returning home or moving into further care settings. It is currently based on the

top floor of Upton Hospital in Slough. The ward was built in the early 1900s and is one of the last remaining Nightingale wards in the country. A Nightingale ward is a traditional hospital ward layout, that usually has a large, open-plan layout with rows of beds arranged along both sides of the room and minimal partitions between beds, offering little privacy.

Patients on Jubilee Ward are people living with frailty, long term conditions, reduced mobility and those suffering with dementia or confusion. The ward's relocation is necessary to ensure that it continues to operate in a safe and accessible way whilst remaining financially and environmentally sustainable and providing the best care and health outcomes for patients.

To address this, NHS Frimley and Berkshire Healthcare have been working collaboratively to consider a number of options. This was an independent options appraisal that considered a wide range of options including refurbishment of the current or alternative site, a new build on current site and alternative existing spaces. The preferred option was a relocation to St Mark's Hospital, Maidenhead. This would co-locate the ward with an existing community inpatient ward (Henry Tudor Ward), improving quality and experience for patients and staff. The new ward would have 21 beds, side rooms with ensuite, specialist Bariatric beds, an improved gym area and dining room, garden access for patients and visitors and an improved staff rest area.

The clinical benefits will include:

- A modern clinical environment and facilities
- increased access to more consultant and senior clinician time by co-locating with Henry Tudor Ward
- More opportunity for patients and their carers to discuss treatment and discharge plans
- Better response times if patients need to be seen quickly
- A reduced likelihood for patients having to return to acute hospital care.



Slough residents are already receiving inpatient care in Maidenhead, with family and carers traveling to Maidenhead to visit. This is also true for Maidenhead family and carers traveling to visit Maidenhead residents in Jubilee Ward in Slough. This location makes use of existing NHS space and will be fully refurbished to create a modern, welcoming ward. The project timeline is being finalised, with the aim to open the ward in Autumn 2026. Further information and a series of Frequently Asked Questions (FAQs) are available here: <https://www.frimleyhealthandcare.org.uk/who-we-are/improving-our-estates/relocation-of-jubilee-ward-a-short-stay-community-in-patient-ward/>

2. Engagement process

2.1 Objectives

The engagement process took place between October 2024 and the end of January 2025. The work was led by NHS Frimley as part of their legal duty to involve the public in decision-making about NHS services. The work was carried out in partnership with Berkshire Healthcare and with oversight from a Jubilee Ward Project Group including senior representation from both organisations.

The engagement process aimed to:

- Inform stakeholders about the proposed relocation and its benefits.
- Gather feedback from patients, visitors, staff, and the wider public.
- Address concerns and incorporate feedback into the planning process.
- Ensure transparency and accountability throughout the decision-making.



In this engagement process, the focus was intentionally placed on gathering meaningful, in-depth feedback from those who are the most impacted by the relocation of Jubilee Ward. While large-scale public engagement can provide a broad overview of opinions, it is the detailed and nuanced insights from patients, carers, and staff who have firsthand experience with the ward that is crucial in shaping a successful transition. Understanding their unique perspectives ensures that the new ward will meet the specific needs of its users, enhance patient care, and address concerns around accessibility and service delivery.

Therefore, the quality of responses carry more weight than sheer volume, as it ensures that the engagement reflects the experiences and needs of those who will benefit from the relocation.

A full list of stakeholders identified as part of this process can be found in Appendix One.

2.2 Review of existing insight

An Equality Health Impact Analysis (EHIA) was completed to help determine those with protected characteristics who may be adversely impacted by these plans. Key themes identified by the EHIA and other existing insight included:

- Within the Frimley system, Slough is an area with a higher level of deprivation and health inequalities

- This work represents a service relocation but not a change in the service offer.
- There is a safety aspect to this relocation so a new site will enhance patient and staff experience and safety.
- The numbers of people impacted are relatively low. The new ward will have 21 beds – in line with Jubilee bed numbers before these were reduced to mitigate the current fire risks.
- Broadly speaking the cohort that will be most impacted will be elderly and frail so engagement with families/carers was identified as important. This is not a long stay facility - the average length of stay is approx. 25 days.
- Current patient flow (correct at the time of engagement) shows that a number of people from outside Slough who currently use Jubilee Ward and the same is true of Slough patients who currently travel to Maidenhead.

Percentage of admissions to Jubilee Ward who are NOT Slough residents			
Oct-24	Nov-24	Dec-24	Jan-25
48%	40%	55%	46%

Percentage of admissions to Henry Tudor Ward who ARE Slough residents			
Oct-24	Nov-24	Dec-24	Jan-25
22%	16%	12%	18%

Briefings also took place with the respective Chairs of Health Overview and Scrutiny Committees (HOSCs) in both Slough and Royal Borough of Windsor and Maidenhead (RBWM). In both cases there was an agreement that our engagement approach felt proportionate and that further updates would be given informally at meetings in early 2025.

2.3 Community partnerships

Effective collaboration between the NHS and wider system partners is essential to ensuring that local people have the opportunity to share their views on proposed changes to health services. Recognising the importance of open and accessible communication, we worked closely with community partners to ensure that as many residents as possible were informed about the proposal and had the opportunity to provide feedback.

Through our established partnerships with Healthwatch East Berkshire, Slough Council for Voluntary Service (CVS), and the RBWM voluntary networks, we were able to extend our reach and connect with a broad range of local voices. These organisations played a key role in helping to ensure that information about the proposal, public surveys, and opportunities to share feedback were widely circulated. This included direct engagement at public events, including Older People's Forums and Carers' Rights Day.



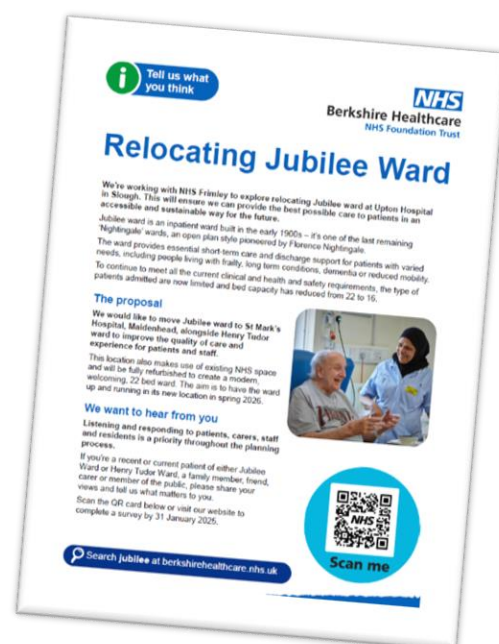
Additionally, we leveraged local networks for information-sharing, working closely with Slough CVS and other community organisations to cascade details about the proposed changes through trusted channels.

2.4 Face-to-face and virtual meetings

Engagement Activity	Date	Key Discussion Points
Slough CVS Networking Event	10th Dec (in person)	Attended by voluntary sector organisations. Sharing of information and signposting to project information and opportunities for feedback. Many groups were initially unaware of the potential move but welcomed the opportunity to share with their communities.
Slough Older People's Forum	16th Jan (in person)	Understanding of need to update facilities but concerns raised about transport (for staff and carers/visitors) and impact on wider service provision across Slough (e.g. perception that there is less investment in Slough than other parts of Frimley)
Maidenhead Older People's Working Group	6th Feb (via Zoom)	Generally welcoming of the relocation and understanding of the need. Some concerns raised around parking provision and lack of wider investment in voluntary transport schemes that could potentially assist carers/visitors.
Slough Scrutiny Committee	4th March	Formal discussion with local officials.
RBWM Overview and Scrutiny Committee	24th March	Formal discussion with local officials.
Patient Engagement	Weekly	Weekly visits throughout the engagement process to gathering in-patient feedback from Henry Tudor and Jubilee Wards.

2.5 Digital and media communications

- News items were shared on Berkshire Healthcare and NHS Frimley websites, with over 750 views recorded between them.
- Articles were published in Berkshire Healthcare (10,000+ reach) and FHFT (5,000+ reach) members newsletters with links to further information and opportunities to share feedback.
- Information sheet developed and shared widely (See Appendix Two)
- Social media promotions by Berkshire Healthcare targeting Maidenhead and Slough, generated over 24,000 views leading to over 370 clicks on the web link to more information.
- Press coverage in the [Maidenhead Advertiser](#) and [Slough Observer](#), helped to ensure broad community awareness.



2.6 Surveys – Approach and response overview

Throughout the engagement process there were three separate surveys that remained live. These were widely promoted (as outlined below) and were designed to be relatively quick and simple to complete. They focused primarily on what is most important to people whilst they are recovering in hospital, how often they had visitors (or visited), transport arrangements for visitors and overall thoughts on the proposed relocation.

In total 78 surveys were completed. 27 were from patients (from both Jubilee and Henry Tudor Wards), 9 from visitors and 42 from the wider public, stakeholders and staff. Patient feedback was collected at both Jubilee Ward in Slough and Henry Tudor Ward in Maidenhead. Staff visited new patients every week throughout the engagement period and supported patients to complete paper surveys where required. Surveys were made widely available online and paper copies were also available on request.

Overall, more women took part in the surveys than men (all of the visitor respondents were female as were the majority of the public respondents). Patient responses, as expected, were from people in the 65-84 or 84+ age brackets. All public responses were from people aged between 25-64. Although we received fewer responses from visitors, the majority (7 out of 9), considered themselves to be a carer.

Across all surveys, the majority of responses were from people who identified themselves as White - English, Welsh, Scottish, Northern Irish or British. 21 people

identified as being from a different ethnicity including 10 as Asian or Asian British and 5 as Black, Black British, Caribbean or African.

3. Key findings

3.1 Survey responses

As outlined above, a total of 78 survey responses were received from three key groups: visitors, patients, and members of the public. All comments received will be shared with the Berkshire Healthcare project team to support the programme of work required to build the new facility. A summary of themes identified alongside representative comments are included below.

3.2 Positive themes

- Many respondents acknowledged the benefits of a modern, purpose-built ward, particularly in terms of improved facilities, better patient care, and a more comfortable environment.
- Some believed that moving to St Mark's Hospital would provide better access to resources and rehabilitation activities, benefiting patient recovery.
- One visitor noted, *"The new ward will allow for much better care and facilities—something long overdue."* Another respondent echoed this sentiment, stating, *"We should be looking at what's best for patients, and I think this move achieves that."*
- Several participants emphasised that a newer, better-equipped hospital would lead to a more dignified and pleasant experience for both patients and their families. *"No one wants to be in hospital, but if you must be, it should be in a place that feels safe and supportive"* one respondent explained.
- Some participants viewed the move as a necessary step towards future-proofing care. *"Healthcare needs to evolve, and this is a step in the right direction"* remarked a public respondent.

3.3 Negative themes

- A recurring concern was the impact on accessibility for those currently relying on Jubilee Ward in Slough, particularly for elderly residents and those with limited transport options.
- Public transport accessibility was highlighted as a major issue, with some expressing frustration at the additional travel burden. *"I don't drive, and getting to Maidenhead is a lot harder for me"* one Slough resident noted.

- Several respondents feared the move could create barriers for family visits. One visitor stated, *“Being able to see family and friends is so important to recovery—if getting to the hospital is too difficult, people might feel isolated.”*
- There was also some scepticism about the long-term commitment to services in Slough. One respondent remarked, *“It feels like services are being taken away from Slough little by little.”*
- However, even among those with concerns, many expressed a hope that provisions would be made to mitigate these issues. *“If transport is properly considered and supported, this could still be a good move”* one respondent shared.

3.4 Visitor travel

Despite concerns about public transport, the majority of surveyed visitors reported travelling to see patients by car, either driving themselves or being driven by a family member. While this suggests that many visitors have access to private transport, there remain challenges for those who rely on buses or other means. One visitor stated, *“I prefer to drive, so the move won’t affect me personally, but I understand that not everyone has that option.”* Another added, *“Parking at St Mark’s is better, so that’s a plus, but public transport needs to be addressed.”*

3.5 Maidenhead vs. Slough perspectives

- **Maidenhead respondents** were more likely to view the move positively, emphasising the potential benefits of improved facilities and care. One resident said, *“We need to look at the bigger picture—this will provide better healthcare for everyone in the long run.”*
- **Slough respondents** were more likely to express concerns about accessibility, particularly the increased difficulty in visiting relatives due to the move. One Slough resident commented, *“My elderly mother relies on local care—moving it further away just makes things harder.”*
- There was also a notable difference in perceptions of healthcare investment. While some in Maidenhead saw the move as a positive development, several Slough residents expressed concerns that services in their area were being reduced over time. *“It feels like everything good is being moved elsewhere”* one Slough resident remarked.

3.6 Patient priorities for a new ward

Patients were asked to identify the most important factors for their recovery in a new ward. The top priorities (in order) included:

1. **Access to physical rehabilitation and activities** – The most frequently mentioned aspect, underlining the importance of ongoing recovery support. One patient stated, *“If I’m in hospital, I need to be able to stay active and get proper rehabilitation.”*
2. **Visibility of staff** – Patients valued the reassurance of knowing that staff were easily accessible when needed. *“I want to feel safe, knowing that if I need help, someone will be there”* one patient said.
3. **Support from friends and carers** – Many patients emphasised the importance of having loved ones able to visit easily. One response highlighted, *“Family visits keep morale up—it’s one of the most important things.”*
4. **Private spaces for conversations** – Some patients highlighted the need for areas where they could speak privately with family members. *“Sometimes you need a quiet space to talk about difficult things”* one patient explained.
5. **Access to an outdoor space** – A smaller but notable number of patients mentioned the benefits of fresh air and outdoor access. One respondent noted, *“Having somewhere to step outside, even briefly, makes a huge difference.”*

3.7 Common themes raised from wider engagement activity

Although included for transparency it is worth noting that the vast majority of feedback about the proposals has been positive with a broad understanding of the need to relocate to improve patient safety and overall experience for staff, visitors and patients. The following themes were identified via wider stakeholder feedback, attendance at events (such as older people’s forums in Slough and Maidenhead) and insights collected via other forms of engagement (e.g. social media, wider project work).

- **Transportation and accessibility**

A common comment received was around the perception of a lack of direct public transport routes between Slough and St. Mark’s. Some feedback, particularly from Slough Older Peoples Forum related to this and asked for consideration of improved transport solutions, especially for elderly visitors who do not drive.

“Transportation is a big issue. It’s a good idea but St Mark’s isn’t easy to get to from Slough or Wexham...” – Public feedback

- **Service availability in Slough**

There were some concerns raised that Slough is losing healthcare resources while other areas receive investment. This included queries regarding the future use of Upton Hospital facilities and ongoing service provision.

- **Facility improvements at St. Mark's**

The final theme was broadly positive, welcoming a modernised clinical environment as an improvement over existing facilities. There were however some concerns regarding the increase in facilities and the potential impact on parking availability (although there was also acknowledgement of existing on-site free parking) and accessibility for visitors.

4. Response to Feedback

4.1 Transportation and Accessibility

Berkshire Healthcare remains committed to its obligation to organise transport for patients who require assistance, and this will not change as part of the relocation. However, it is important to clarify that the responsibility for visitor transport does not lie with the NHS. We acknowledge concerns about accessibility, and we will continue to provide up-to-date information on available travel options and signpost to local public transport and voluntary transport solutions.

We recognise the concerns around transport and accessibility, particularly for those who do not drive. However, following a thorough review, we have determined that the travel distance between Slough and St. Mark's is reasonable and in line with existing patient travel patterns. Many patients already travel from Maidenhead to Slough for care, and this relocation will result in a similar flow of patients from Slough to Maidenhead.

As a result, we will not be making further efforts to adjust public transport routes or explore additional transport provisions. The initial review of transport access, conducted as part of the project planning, is summarised in Appendix Three and confirms that existing options are sufficient. While we acknowledge the feedback received, we believe the relocation presents a balanced approach to service provision across the area, ensuring high-quality patient care within a reasonable travel expectation.

4.2 Impact on Slough services

We recognise the concern that Slough services are being reduced while investment is being made in other areas. However, we want to be clear that our commitment to Slough remains strong, as demonstrated by the significant investments being made, including the new Community Diagnostic Centre (CDC) at Upton Hospital set to open later this year. This facility will provide state-of-the-art diagnostic services, improving access to essential healthcare closer to home for Slough residents.

Slough also has an Urgent Care Centre (UCC), which continues to play a key role in managing urgent but non-emergency cases, reducing pressure on hospital admissions.

Additionally, new assessment and treatment services at Upton Hospital will further strengthen local healthcare provision, ensuring that Slough residents receive high-quality care without needing to travel further afield.

We remain fully committed to ensuring Slough has the right mix of services to meet current and future demand. Our ongoing investments, including the CDC and enhancements at Upton Hospital, reflect our strategic focus on strengthening community-based care and improving patient outcomes. We will continue to engage proactively with the community to ensure that local healthcare services align with their needs.

5. Next Steps and Communication

The detailed project timeline for opening the new beds at St. Mark's is being finalised and will be shared in due course, with the aim is to open the new ward in Autumn 2026.

This report will be made publicly available once it has been through internal approval processes. The results will support the project team as the work evolves and any future updates on the work will be made publicly available. Engagement findings will also be shared with all stakeholders. We will also ensure a continued dialogue with community groups and local authorities as required. The final formal decision to go ahead with the relocation will be taken by Berkshire Healthcare NHS Foundation Trust.

6. Conclusion

The engagement process for the proposed relocation of Jubilee Ward has been meaningful and proportionate, ensuring that patient, public, and stakeholder perspectives have been thoroughly considered. The feedback reflects a broad recognition of the benefits of a modern, purpose-built facility at St Mark's Hospital, including improved patient care, enhanced rehabilitation services, and a safer, more suitable clinical environment.

Concerns regarding accessibility, particularly for visitors travelling from Slough, have been noted. While we acknowledge these concerns, we have determined that the travel distance is reasonable and in line with existing patient movement patterns. The NHS remains committed to providing up-to-date information and signposting to available transport options for visitors.

We also want to reaffirm our commitment to Slough. Significant investment is being made into local services, including the new Community Diagnostic Centre (CDC) opening later this year and the continued operation of the Urgent Care Centre (UCC). These initiatives strengthen community-based care and ensure that residents have access to essential healthcare closer to home.

Overall, there is strong support for the relocation, recognising the long-term benefits it will bring to patient care and service sustainability. NHS Frimley and Berkshire

Healthcare NHS Foundation Trust are committed to ensuring a smooth transition, continuing to engage with stakeholders, and keeping the public informed throughout the process.

We would like to sincerely thank everyone who has taken the time to participate in this engagement process. Your feedback has been invaluable in shaping our approach, and we appreciate your ongoing involvement in discussions about the future of local healthcare services.

Appendices

Appendix One: Stakeholder list

Stakeholders (operational, strategic partners, interested parties)	Objective of communications and engagement activity
Current patients	Transparency. Reassurance. Understand concerns and potential issues with move. Find out about their experience in the ward. What has worked well and where they would like to see improvements. Better understand what is most important to them as a patient.
Potential patients	Transparency. Reassurance. Understand concerns and potential issues with move. Understand response to question 'If you were to be a patient in this ward what would be most important to you?' – E.g. Care, quality, environment, visiting hours.
Current carers/families	Transparency. Reassurance. Understand concerns and potential issues with move. Find out about their experience in supporting their family member or loved one within the ward. What has worked well and where they would like to see improvements. Better understand what is most important to them as a carer/family member.
Wider public	Transparency. Reassurance. Understand concerns and potential issues with move.
Ward Staff	Transparency. Reassurance. Partners in improvement process. Understand concerns as staff who may have to travel to and work within the new ward.
Frimley Health Foundation Trust	Transparency. Reassurance. Understand concerns and potential issues with move. Partners in improvement process.
Frimley Health Foundation Trust Comms team	Supporting reach of messaging and engagement opportunities.
Primary Care (via Clinical Leads)	Clinical Leads with direct links to Primary Care Networks and wider primary care colleagues. Transparency. Reassurance. A chance to convey timelines and key messages, support dissemination of messaging and understand any concerns.
Directors of Adult Social Care	Transparency. Reassurance. A chance to convey timelines and key messages and ensure joined up communications.
Slough MP	Transparency. Reassurance. A chance to convey timelines and key messages and to hear their own concerns as well as those of their constituents.
Slough Borough Council - HOSC	Updating local elected members Transparency. Reassurance. A chance to convey timelines and key messages and to hear their own concerns as well as those of their constituents.
Slough Borough Council – Comms	Supporting reach of messaging and engagement opportunities.
Healthwatch Slough (and East Berkshire)	Reassurance & public reach. Transparency in decision making and benefit of insight local Healthwatch hold.
Slough CVS - Voluntary Sector	Partner updating. Public reassurance & community reach. Often have reach into communities through their members that we would traditionally finding it more challenging to engage with.
RBWM MPs	Transparency. Reassurance. A chance to convey timelines and key messages and to hear their own concerns as well as those of their constituents.

RBWM Council HOSC	Updating local elected members. Transparency. Reassurance. A chance to convey timelines and key messages and to hear their own concerns as well as those of their constituents.
RBWM Council - Comms	Supporting reach of messaging and engagement opportunities.
Healthwatch WAM	Reassurance & public reach. Transparency in decision making and benefit of insight local Healthwatch hold.
Frimley VCSE Alliance	Supporting reach of messaging (to wider relevant vol sector organisations) and engagement opportunities
NHS Property Services	NHSPS own both sites (Jubilee and Henry Tudor) Transparency. Reassurance. Understand concerns and potential issues with move.

Appendix Two: Public information sheet



Tell us what you think



Relocating Jubilee Ward

We're working with NHS Frimley to explore relocating Jubilee ward at Upton Hospital in Slough. This will ensure we can provide the best possible care to patients in an accessible and sustainable way for the future.

Jubilee ward is an inpatient ward built in the early 1900s – it's one of the last remaining 'Nightingale' wards, an open plan style pioneered by Florence Nightingale.

The ward provides essential short-term care and discharge support for patients with varied needs, including people living with frailty, long term conditions, dementia or reduced mobility.

To continue to meet all the current clinical and health and safety requirements, the type of patients admitted are now limited and bed capacity has reduced from 22 to 16.

The proposal

We would like to move Jubilee ward to St Mark's Hospital, Maidenhead, alongside Henry Tudor ward to improve the quality of care and experience for patients and staff.

This location also makes use of existing NHS space and will be fully refurbished to create a modern, welcoming, 22 bed ward. The aim is to have the ward up and running in its new location in spring 2026.

We want to hear from you

Listening and responding to patients, carers, staff and residents is a priority throughout the planning process.

If you're a recent or current patient of either Jubilee Ward or Henry Tudor Ward, a family member, friend, carer or member of the public, please share your views and tell us what matters to you.

Scan the QR card below or visit our website to complete a survey by 31 January 2025.





Scan me



Search **jubilee** at berkshirehealthcare.nhs.uk

Appendix Three: Transport analysis (correct as of November 2024)

- **Train**
 - Regular services between Slough and Maidenhead on the Elizabeth Line, journey time: 8-12 minutes.
 - Off-peak return fare: £5.20 | Anytime return fare: £5.40.
 - Train times: [Trainline Timetable](#)
 - First and last train services:
 - **Monday - Friday:** 05:47am - 00:19am (from Slough) | 05:13am - 23:29pm (from Maidenhead)
 - **Saturday:** 05:47am - 00:48am (from Slough) | 05:12am - 23:31pm (from Maidenhead)
 - **Sunday:** 07:15am - 00:14am (from Slough) | 07:05am - 23:29pm (from Maidenhead)
 - More details: [Elizabeth Line Timetable](#)
- **Bus**
 - Multiple bus services available between Maidenhead Station and St Marks Hospital:
 - **Number 3:** [Timetable](#)
 - **Number 9:** [Timetable](#)
 - **Numbers 234, 235, 238, 239:** [Timetable](#)
 - Journey time: Approximately 7 minutes.
 - Single fare: £2 each way.
 - First and last bus:
 - Earliest bus: 06:40am
 - Last bus: 20:36pm.
 - No bank holiday service unless a Sunday service operates.
 - Return journey options: **Number 234 or Number 9** from St Marks to Frascati Way, followed by a 6-minute walk to Maidenhead Station.
 - More details: [Thames Valley Buses](#)
- **Walking**
 - Walking distance from Maidenhead Station to St Marks Hospital: **20-30 minutes.**
- **Taxi**
 - Estimated fare from Upton Hospital to St Marks Hospital:
 - **Burnham Cars:** £20 | Email: burnhamcars@burnhamcars.com
 - **Cabco Slough:** £20 | Email: bookings@cabcoslough.co.uk
 - **Viking Cars:** £30 | Email: hello@vikingcars511.com
 - Final fare depends on taxi operator and time of travel.
- **Additional Travel Resources**
 - Comprehensive public transport journey planning: [Traveline](#)
 - Train services operate every **15 minutes** throughout the day for convenient connections.
 - Information regarding voluntary transport: [Slough Community Transport](#) and [People to Places](#), RBWM.