

Help with travel costs

If you've been referred for NHS treatment by your doctor or dentist, and you are on a low income or receive benefits, you may be eligible for help with the cost of travelling to and from your appointments.

Help with costs

You may be eligible to get help with public transport travel costs if you receive:

- Income support
- Income-based jobseeker's allowance
- Income-related employment and support allowance
- Pension credit guarantee credit

You may also be eligible if:

- You're entitled to or named on a valid NHS Tax Credit Exemption Certificate
- You're named on a valid HC2 certificate (includes travel by your dependent children)

Making a claim

If you think you're eligible and would like to make a claim:

- Speak to a member of the reception team at the outpatient clinic you're attending
- You will need proof of your income or benefits, receipts or tickets for your journey
- Fill out a HC1 and/or HC5(T) form and send it to the address shown on the form

How to contact us

**For further support contact PALS (Patient
Advice and Liaison Service)**

Call: 01189605027

Email: PALS@berkshire.nhs.uk

www.berkshirehealthcare.nhs.uk

