

School Nursing

consent: information for young people

Confidentiality and your treatment

While you are in the care of the School Nursing team, we will do all we can to make sure you are kept safe. Here's how we look after your privacy and any sensitive information we need to gather relating to you.

Following an initial appointment with the School Nursing service, we will agree a plan with you outlining your goals for working with us. We will also explain what kind of support we offer and what you may expect from the School Nursing service. In attending appointments we will assume that you consent to our care.

Details of your appointment and contact with us is confidential. This means nothing will be said to anyone including your parents, carers, other family members, care workers or teachers – without your permission. This means that you can tell others about our contact, but we won't.

The only reason we might have to consider passing on confidential information without your permission would be in very rare circumstances to protect you or someone else from serious harm. We would always try to discuss this with you first.

Your appointments and care with us will be reviewed regularly to make sure they continue to meet your needs.

Your parents and/or others caring for you will know you well and you may want to include them in your care to benefit from both their understanding of you and the support they can offer. We encourage open communication between everyone involved in your care as this will help you.

Details of your appointment will be stored on our electronic health record system. Only someone involved in your health care or with legal authority has a right to access your record and may see details of our contact.

If you need to contact us...

We have a phone line for parents and carers, and for young people in Year 9 and above. It covers Bracknell Forest, Reading, West Berkshire and Wokingham.

Call: **0330 365 0010**

<https://cypf.berkshirehealthcare.nhs.uk/school-nursing>